

Updated: 23 July 2012

European Bank for Reconstruction and Development  
Project Complaint Mechanism

Request number: 2011/02  
Complaint: Tbilisi Railway Bypass 2  
Project name: Tbilisi Railway Bypass  
Project number: 40173  
Country: Georgia

Step	Date	Remarks
1. The complaint is received by the PCM Officer.	2 March 2011	The Complaint was not signed by the Complainant. Complainant is asked to submit a signed copy of the Complaint.
2. The signed Complaint is received by the PCM Officer.	07 March 2011	The Complaint with scanned electronic signature of the Complainant is submitted to the PCM.
3. Complaint is registered according to PCM, RP 10.	14 March 2011	
4. Notification of registration sent to the Complainant and the Relevant Parties, pursuant PCM, RP12.	14 March 2011	Notification sent by email to the Complainant and the Relevant Parties.
5. The Complaint is noted on the PCM web-based Register and a copy of the Complaint is posted on the PCM website, pursuant PCM, RP13.	14 March 2011	
6. Eligibility Assessor appointed.	21 March 2011	Ms Susan Wildau
7. Pursuant PCM RP 62, the PCM Officer sanctioned an extension to the deadline for the submission of the EAR to ensure full and proper assessment.	12 May 2011	
8. Eligibility Assessment Report is sent to the Relevant Parties for comment pursuant PCM, RP 29	3 August 2011	
9. Eligibility Assessment Report is sent to the President for approval pursuant PCM, RP 29(b)	9 September 2011	

10. Problem-solving Initiative approved by the President	22 September 2011	
11. Eligibility Assessment Report is publicly released and posted on the website	23 September 2011	
		The Eligibility Assessors recommended one joint PSI to address issues raised in the Complaints 2, 3 and 4 on Tbilisi Railway Bypass Project.
12. Problem-solving Initiative is terminated due to the cancellation of the Project. Relevant Parties are informed.	7 November 2011	The Project was cancelled on 4 November 2011. Please refer to the link: <a href="http://www.ebrd.com/english/pages/news/press/2011/111107d.shtml">http://www.ebrd.com/english/pages/news/press/2011/111107d.shtml</a>
13. The deadline for the Compliance Review Report is extended.	31 May 2012	
13. Compliance Review Report submitted to the PCM Officer	12 July 2012	The Report concluded that there were no cases of non-compliance in respect of any of the matters raised in the three complaints that were subject to the Compliance Review.
14. Compliance Review Report sent to Relevant Parties, including the President and the Board of Directors for information pursuant PCM RP 39	20 July 2012	
15. Compliance Review Report is posted on the PCM website pursuant PCM RP 39	23 July 2012	