

Updated: 2 January 2014

European Bank for Reconstruction and Development  
Project Complaint Mechanism

Request number: 2011/05  
Project name: Boskov Most Hydro Power  
Project number: 41979  
Country: FYR Macedonia

Step	Date	Remarks
1. The complaint is received by the PCM Officer.	07 November 2011	Complaint received by email.
2. Complaint is registered according to PCM, RP10. Relevant parties are informed.	14 November 2011	
3. PCM Expert Graham Cleverly is appointed as Eligibility Assessment Expert for the Complaint.	21 November 2011	
4. Extension of the deadline for submission of the Bank's Management response pursuant PCM RP 62.	19 December 2011	
5. Addition to the Complaint received by the PCM Officer.	30 December 2011	Addition received by email.
6. Addition to the Complaint is registered according to PCM, RP10. Relevant parties are informed.	10 January 2012	
7. The deadline for the Eligibility Assessment Report is extended.	6 March 2012	
8. Eligibility Assessment Report sent to relevant parties for comments.	23 April 2012	
9. Eligibility Assessment Report is sent to all relevant parties, including the President and the Board of Directors pursuant PCM RP 29.	3 May 2012	
10. Eligibility Assessment Report is publicly released and posted on the PCM website pursuant PCM RP 29 (a)	14 May 2012	
11. Compliance Review Expert appointed.	14 May 2012	Dr Owen McIntyre

12. Draft Compliance Review report is sent to Bank Management for the development of an Action Plan.	11 March 2013	
13. Draft Compliance Review report and Management Action Plan are sent to the complainant for comments.	3 June 2013	
14. Compliance Review Report, Management Action Plan, and Complainant Comments are publicly released and posted on the PCM website pursuant PCM RP 43.	2 January 2014	