

Updated: 16 March 2006

European Bank for Reconstruction and Development  
Independent Recourse Mechanism

Request number: 2005/02  
Project name: BTC Pipeline  
Project number: 18806  
Country: Azerbaijan  
Nature of complaint: Damage to property

Step	Date	Remarks
1. Receipt of preliminary Complaint	29 July 2005	
2. Clarification sought by IRM	3 August 2005	
3. Receipt of finalised Complaint	16 August 2005	
4. Complaint registered	22 August 2005	
5. Notification of registration under RP 17 sent to the affected group	22 August 2005	
6. Notification of registration sent to BTC, including request for comments on complaint	22 August 2005	
7. CCO designates Eligibility Assessment Expert	23 August 2005	Graham Cleverly
8. Receipt of comments on complaint from BTC	2 September 2005	
9. Eligibility Assessors not minded to recommend a Compliance Review and therefore comments sort from the Affected Group (RP22)	12 September 2005	Comments to be received by 26 September 2005
10. Comments received from the Affected Group	30 September 2005	Comments received out of time; yet responded to by the IRM on 6 October 2005
11. Eligibility Assessment Report submitted by the Eligibility Assessors to the President for transmittal to the Board (RP30)	4 October 2005	Submission of the Eligibility Assessment Report delayed by 5 business days to ensure a full and proper assessment (RP14)
12. Preparation and submission of the Problem-solving Initiative Report under RP44 delayed	18 October 2005	Submission of the Problem-solving Initiative Report delayed to ensure a full and proper assessment and review (RP14)
13. Board decides to approve the recommendation of the Eligibility Assessors (RP31) that the Complaint is eligible, but not warranting a Compliance Review (RP27(b) (ii))	25 November 2005	
14. Eligibility Assessment Report	7 December	

sent to Authorised Representative of the Affected Group and the Relevant Parties, together with notification of the Board's decision under RP31 (a) (RP32)	2005	
15. Problem-solving Initiative ("PSI") Report submitted to the President for consideration and decision (RP45)	8 February 2006	Recommendation from CCO that a PSI should not be initiated on the basis that <i>inter alia</i> it is unlikely to have a positive result. (RP43)
16. President decides under RP45 (1) to accept the recommendation of the CCO as contained in the PSI Report (see: Step 15 above); and (2) not to conduct a PSI	28 February 2006	
17. Authorised Representative of the Affected Group and the Relevant Parties made aware of the President's decision under RP45	16 March 2006	Processing of the complaint under the IRM finalised