

Updated: 24.08.2018

European Bank for Reconstruction and Development
Project Complaint Mechanism

Request number: 2018/07

Project name: GrCF - Banja Luka District Heating

Project number: 49407

Country: Bosnia & Herzegovina

Step	Date	Remarks
1. Complaint 2018/07 is registered according to PCM RPs 11-13. Relevant parties are informed.	17 May 2018	
2. Victor Thorpe appointed <i>ad hoc</i> PCM Expert to conduct the Eligibility Assessment jointly with the PCM Officer and his assignment will start from 1 June 2018.	23 May 2018	
3. <i>Ad hoc</i> PCM Expert Victor Thorpe jointly with the PCM Officer (together the "Eligibility Assessors") completed the Eligibility Assessment and concluded that the Complaint does not meet the requirements for a Compliance Review or for a Problem-solving Initiative as set forth in the PCM Rules of Procedure.	14 August 2018	
4. Pursuant to the PCM Rules of Procedure, the Eligibility Assessment Report was submitted to the President (the project did not require Board approval) to approve their recommendation that the Complaint be closed.	20 August 2018	
5. The Eligibility Assessment Report and the decision was sent to the Relevant Parties and publicly disclosed.	24 August 2018	