

Updated: 10.04.2018

European Bank for Reconstruction and Development  
Project Complaint Mechanism

Request number: 2018/05  
Project name: EPS Restructuring  
Project number: 47318  
Country: Serbia

Step	Date	Remarks
1. Complaint 2018/05 is registered according to PCM RPs 11-13. Relevant parties are informed.	10 May 2018	
2. Luc Zandvliet appointed <i>ad hoc</i> PCM Expert to conduct the Eligibility Assessment jointly with the PCM Officer and his assignment will start from 1 June 2018.	23 May 2018	
3. Draft EAR received and under processing pursuant to PCM RPs.	17 August 2018	
4. Eligibility Assessment Report for a Compliance Review is sent to the relevant parties, the President and the Board of Directors pursuant to PCM RP 33.	20 September 2018	
5. Eligibility Assessment Report for a Compliance Review is publicly released and posted on the PCM website pursuant to PCM RP 33 (a).	25 September 2018	
6. <i>Ad hoc</i> PCM Expert Zeinab Elbakri is appointed as the Compliance Review Expert for the Complaint and her assignment will start from 11 October 2018.	3 October 2018	
7. Draft Compliance Review report is being consulted with parties.	5 April 2019	
8. Compliance Review Report sent to Relevant Parties and to the Board of Directors for information pursuant to PCM RP 43.	9 April 2019	

9. Compliance Review Report is posted on the PCM website pursuant to PCM RP 43.	10 April 2019	
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