

Updated: 06.11.2017

European Bank for Reconstruction and Development
Project Complaint Mechanism

Request number: 2017/06 & 2017/08

Project name: Belgrade Public Transport and Traffic Infrastructure

Project number: 42809

Country: Serbia

Step	Date	Remarks
1. Complaint 2017/06 received by the PCM Officer.	29 August 2017	Complaint is received by email.
2. Complaint 2017/06 is registered according to PCM RPs 11-13. Relevant parties are informed.	4 September 2017	
3. Complaint 2017/08 received by the PCM Officer and is registered according to PCM RPs 11-13. Relevant parties are informed.	14 September 2017	Complaint is received by email.
4. Constantin-Adi Gavrilă appointed <i>ad hoc</i> PCM Expert to conduct the Eligibility Assessment jointly with the PCM Officer.	15 September 2017	Complaints 2017/06 and 2017/08 have been joined and will be processed together.
5. Eligibility Assessment Report is sent to all relevant parties, including the President and the Board of Directors pursuant to PCM RP 33.	30 October 2017	
6. Eligibility Assessment Report and President's decision for the Problem-solving Initiative are publicly released and posted on the PCM website pursuant to PCM RP 33(b).	6 November 2017	
7. <i>Ad hoc</i> PCM Expert Adi Gavrilă is assigned as the Problem-solving Expert for the Complaints (2017/06 and 2017/08).	6 November 2017	