

**From:** PCM - Project Complaint Mechanism  
**Sent:** 28 June 2018 10:33  
**To:** PCM - Project Complaint Mechanism  
**Subject:** New Project Complaint

## Project Complaint to PCM

**Date/Time**  
28/06/2018 09:33

**Name/Organisation**

[REDACTED]

**Address**  
[REDACTED] Belgrade

**Country**  
SERBIA

**Phone number**

[REDACTED]

**Email**

[REDACTED]

**Is there a representative making this Complaint on behalf of the Complainant?**  
No

**If yes, please provide the Name and Contact information of the Representative**  
n/a

**Are you requesting that this Complaint be kept confidential?**  
No

**If yes, please explain why you are requesting confidentiality**  
n/a

**Please provide the name or a description of the EBRD Project at issue.**  
Belgrade Public Transport and Traffic Infrastructure 8214-IFT-42809

Reconstruction of streets Cara Dušana, Džordža Vašingtona, 27. marta and Kraljice Marije

**Please describe the harm that has been caused or might be caused by the Project.**  
Although announced, City of Belgrade canceled the plans for construction of bicycle paths in this boulevards. Because of this, more car lanes will be introduced, and more private car traffic will be able to circulate through urban city core of Belgrade. This means more pollution, congestion and noise in this area of the city, which will soon introduce new cost of reconstruction of this street in favor of more sustainable means of transport.

**Have you contacted the EBRD to try to resolve the harm caused or expected to be caused by the Project?**

Yes

**If yes, please list when the contact was made, how and with whom**

I contacted [REDACTED] EBRD on 28.6.2018, over e-mail.

**Please also describe any response you may have received**

I still haven't got answer from them.

**Have you contacted the Project Sponsor to try to resolve the harm caused or expected to be caused by the Project?**

Yes

**If yes, please list when the contact was made, how and with whom**

I spoke with [REDACTED] the City of Belgrade on the 24.1.2018 in the City hall, and we didn't come to mutual agreement about this issue. Although there is analysis which says that it is possible to put bicycle paths into those streets with canceling of some parking places, city of Belgrade didn't do any effort to check possibilities for this to happen.

**Please also describe any response you may have received.**

Position of City of Belgrade is that there is not going to be bicycle path.

**If you have not contacted the EBRD and/or Project Sponsor to try to resolve the harm or expected harm, please explain why.**

n/a

**If you believe the EBRD may have failed to comply with its own policies, please describe which EBRD policies.**

n/a

**Please describe any other complaints you may have made to try to address the issue(s) at question (for example, court cases or complaints to other bodies).**

n/a

**Are you seeking a Compliance Review where the PCM would determine whether the EBRD has failed to comply with its Relevant Policies?**

Yes

**Are you seeking a Problem-solving Initiative where the PCM would help you to resolve a dispute or problem with the Project?**

Yes

**What results do you hope to achieve by submitting this Complaint to the PCM?**

I would like to have bicycle paths considered in all streets reconstructed through this project of EBRD.