

July 2017



Bosnia and Herzegovina Corridor VC 3 Project

Environmental and Social Action Plan
for motorway sections:

- 5.1 km section Poprikuse – Nemila, which includes 3.5 km long tunnel Golubinja (LOT 2)
- 2.8 km Tunnel Zenica, located between settlements Ponirak and Vraca (LOT 2)
- 2.0 km Tunnel Ivan (LOT 3)

EBRD Environmental and Social Action Plan

No.	Action	Environmental & Social Risks (Liability/Benefits)	Requirement (Legislative, EBRD PR, Best Practice)	Resources, Investment Needs, Responsibility	Timetable	Target and Evaluation Criteria for Successful Implementation	Status
PR 1	Assessment and Management of Environmental and Social Impacts and Issues						
1.1	FBHM to establish PIU and dedicate a responsible person (head of PIU) for coordination between the various departments so as to ensure that all ESAP and PR requirements are fully met and routine monitoring is implemented particularly in relation to CSOP, health and safety, labour, permits, land acquisition and stakeholder engagement.	<ul style="list-style-type: none"> Effective project management 	<ul style="list-style-type: none"> EBRD PR1 	<i>Responsibility:</i> FBHM <i>Resources:</i> In house resources	As soon as possible	PIU and head of PIU formally appointed, and communicated to EBRD Monitoring Plan (PR and ESAP compliance), and evidence of timely action being taken on monitoring results	
1.2	Obtain and comply with all necessary environmental, water and health and safety permits. Permits to apply for include: <ul style="list-style-type: none"> renewed Environmental Permit for sections belonging to LOT 3 through submitting the adequate environmental documentation which also includes the Waste Management plan as part of the required environmental documentation;; Urban Permit (renewal) for sections belonging to LOT 3 Sarajevo South (Tarcin) – Tunnel Ivan (The Urban Permit was issued for motorway subsection Tarcin – Konjic as part of the section Tarcin – Mostar North (LOT 3) in October 2013 and expired in October 2014 as an application for Construction permit was not submitted to the Federal Ministry of Physical Planning in this period); Urban Permit for sections belonging to LOT 2 Poprikuse - Nemila, Nemila – Vranduk, Vranduk – Ponirak and Tunnel Zenica. FBHM has submitted the request for obtainment of Urban Permit for the section Tunnel Zenica; Construction Permits for all Project sections - permit applications not yet submitted; Operation Permits for all motorway sections – the applications follow the completion of construction; During the renewal of other Environmental Permits, the FBHM should also develop Waste Management plans for all LOTs as part of the required 	<ul style="list-style-type: none"> Compliance with national and EBRD requirements 	<ul style="list-style-type: none"> Law on Environmental Protection of FBiH EBRD PR1, PR 3 	<i>Responsibility:</i> FBHM and Contractor; FBHM has to ensure that Contractor has all necessary construction related approvals. <i>Resources:</i> In house resources, Contractor resources	Prior to construction After construction	Permits and Approvals from competent authorities Report in Annual Environmental and Social Report (AESR) to EBRD	

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	environmental documentation.						
1.3	FBHM to ensure that the Contractor completes preconstruction surveys, i.e. measurements on the following: quality of air, soil, surface and ground water and noise emissions prior to development of Construction Environmental & Social Management Plan (CESMP) as part of the CSOP to supplement and update baseline data provided in the national EIA studies, to serve as a basis for the development of adequate mitigation measures and monitoring programme.	<ul style="list-style-type: none"> All construction-related environmental and social issues and impacts are appropriately addressed Compliance with EBRD Performance Requirements 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR1, PR 3 	<p><i>Responsibility:</i> FBHM to monitor, Contractor to implement</p> <p><i>Resources:</i> In house resources of FBHM and Contractor</p>	Prior to construction	Implementation of all mitigation measures proposed by the CESMP	
1.4	<p>Develop and implement Construction Site Organization Plan (CSOP) which should include mitigation measures (to ensure full compliance with EBRD’s PRs and Good International Practice) for specific issues such as: construction waste, air emissions, access constraints, flora and fauna, groundwater and surface water, influx of workers, human resources policies, working relationships, child and forced labour, non-discrimination and equal opportunity, workers’ organisations, wages, benefits and conditions of work, grievance management, worker accommodation (as applicable), security personnel requirements (as applicable), information disclosure, etc.</p> <p>Other plans, required by this ESAP or legally required, should also be incorporated into the CSOP, e.g.: Construction Environmental and Social Management Plan (CESMP), Soil Management Plan, Fire and Explosion Management Plan, Occupational Health and Safety Management Plan, Method Statement for Working in and close to Watercourses (setting out how the river flow will be maintained during the works, how water quality will be protected, and including an approach to maintenance of plant and machinery taking into account the requirements to avoid pollution to the ground and watercourses).</p> <p>Traffic Management Plan to be reviewed by a road safety auditor before implementation, especially where transport is moving through or near settlements or areas with vulnerable road users. Include timely maintenance and rehabilitation of local roads used for highway construction</p>	<ul style="list-style-type: none"> All environmental and social issues properly addressed 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR1, PR 2, PR 3, PR 4, PR 6, PR 8, PR 10 	<p><i>Responsibility:</i> FBHM for supervision of implementation of mitigation measures. Plans will be developed by Contractors.</p> <p><i>Resources:</i> In house resources, Contractor may hire consultants</p>	Before construction commences, Contractor has to develop Plans which have to be approved by FBHM. Contractor to implement all Plans during construction.	<p>Management plan documented</p> <p>Report on updates in AESR to EBRD</p>	

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	<p>impacted by construction vehicles.</p> <p>Emergency Preparedness and Response Plans will identify and address all major hazards for workers and the local community during the motorway construction and operation.</p>						
1.5	<p>Given the large amounts of spoil expected during construction, develop and incorporate into the CSOP the Spoil Management Plan which details the expected volumes and locations of spoil generation, planned locations and methods for storage and disposal, and mitigation measures and procedures to be followed.</p>	<ul style="list-style-type: none"> All environmental and social issues properly addressed 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR1, PR 3 	<p><i>Responsibility:</i> FBHM for supervision of implementation of mitigation measures. Plans will be developed by Contractors.</p> <p><i>Resources:</i> In house resources, Contractor may hire consultants</p>	<p>Before construction commences, Contractor has to develop Plans which have to be approved by FBHM. Contractor to implement all Plans during construction.</p>	<p>Management plan documented</p> <p>Report on updates in AESR to EBRD</p>	
1.6	<p>Develop and implement Operational Environmental and Social Management Plan (OESMP) for the operation and maintenance of planned motorway, which should include (but not be limited to): Waste Management Plan, Emergency Preparedness and Response Plan, Traffic Management Plan and Health and Safety Management Plan.</p> <p>Operational monitoring requirements required by the Environmental Permits should be part of the OESMP.</p> <p>Emergency Preparedness and Response Plans will identify and address all major hazards for workers and the local community during the motorway construction and operation.</p>	<ul style="list-style-type: none"> All environmental and social issues properly addressed 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR1, PR 3 	<p><i>Responsibility:</i> FBHM, external consultant support</p> <p><i>Resources:</i> In house resources</p>	<p>Prior to operation (development of OESMP) and during operation (implementation of OESMP)</p>	<p>Management plan documented</p> <p>Report on updates in AESR to EBRD</p>	
1.7	<p>Ensure that requirements from the national EIAs, Environmental Permits and this ESAP are included in Tender Documents.</p> <p>FBHM will ensure that the Tender Documents prepared for the Project include the following:</p> <ul style="list-style-type: none"> All requirements of the EIAs, the Environmental Permit, and this ESAP. 	<ul style="list-style-type: none"> All construction-related environmental and social issues and impacts are appropriately addressed Compliance with 	<ul style="list-style-type: none"> EBRD PR1, PR 2, PR 3, PR 4 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house resources</p>	<p>Tender Documents to be prepared and issued in accordance with FBHM's Project schedule.</p>	<p>Tender Documents containing all specified requirements, available for review by EBRD.</p> <p>CESMP implementation supervised by Supervisory Authority.</p>	

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	<ul style="list-style-type: none"> A clear requirement for the Contractor to develop a full Construction Environmental & Social Management Plan (CESMP) as part of the CSOP. All EBRD's E&S requirements for construction projects, including reporting requirements and PR2 and PR4 clauses within the EBRD Standard Tender Document for Works. A requirement that FBHM and Contractor agree the specific Construction phase monitoring programme (which is to be part of the CESMP), based on the Environmental Permit, and agree specific monitoring locations for all parameters. 	EBRD Performance Requirements				<p>Monthly reports to FBHM from Supervisory Authority during construction.</p> <p>Report in AESR to EBRD</p>	
PR 2	Labour and Working Conditions						
2.1	Develop, adopt and communicate to all employees an internal grievance procedure for workplace concerns in accordance with PR2	<ul style="list-style-type: none"> Compliance with EBRD requirements 	<ul style="list-style-type: none"> EBRD PR2 – Grievance mechanism EBRD Guidance Note on Grievance Management 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house resources</p>	Prior to Project implementation	<p>Developed, adopted and communicated internal grievance procedure</p> <p>Report in AESR to EBRD</p>	
2.2	<p>Monitor that Contractor hired by the Company follows the FBiH legislation on labour and OHS, as well as PR 2 provision on grievance mechanism for workplace concerns</p> <p>The Contractor to ensure that sub-contractors/suppliers apply the same standards.</p> <p>FBHM and PIU will monitor contractor E&S performance including implementation of PR 2 standards by carrying out regular site visits (both planned and unannounced).</p>	<ul style="list-style-type: none"> Compliance with local legislation requirements and EBRD PR 2 	<ul style="list-style-type: none"> Labour Law of FBiH Law on OHS of FBiH EBRD PR2 – Non-employee workers 	<p><i>Responsibility:</i> FBHM to monitor, Contractor to implement</p> <p><i>Resources:</i> In house resources of FBHM and Contractor</p>	During construction phase	<p>Provisions on applying the relevant requirements of FBiH legislation and PR2 incorporated into contracts with Contractor</p> <p>Periodic checks including site visits and reports on contractors</p> <p>Report in AESR to EBRD</p>	
PR 3	Resource Efficiency and Pollution Prevention and Control						
3.1	Noise Barriers: FBHM needs to ensure that the exact locations where noise barriers are required are identified in the Main designs, and that sufficient details on these are included in the Tender Documents, and that nearby communities and businesses are provided with details of noise barriers in advance.	<ul style="list-style-type: none"> All FBHM's E&S risks are appropriately addressed and actions tracked 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR 3 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> Part of Project cost proposed by Contractor.</p>	During Main design phase, prior to construction	Map/drawings with sufficient design detail for these to be costed and erected.	

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PR 4	Health and Safety						
4.1	Develop and implement an OHS management system in accordance with OHSAS 18001 standard or similar.	<ul style="list-style-type: none"> Improvement of HS management through a formalised system 	<ul style="list-style-type: none"> EBRD PR 4 	<i>Responsibility:</i> FBHM <i>Resources:</i> In house and external consultant support	Preferably prior to construction	Implemented HSMS, certified to OHSAS 18001	
4.2	<p>Require from Contractor to include in HS Plan (as part of CSOP) and implement specific HS measures (both occupational and community H&S) with special focus on (but not limited to): unexploded ordnances, installing safety fences and warning signs at all critical work areas (e.g. open trenches, excavations, material and equipment staging areas, etc.), movement of vehicles and traffic management, influx of workers into the local area including general measures, health surveillance, code of conduct of workers etc.; sufficient provision of medical care facilities and resources for workforce; working at heights, working in confined spaces, working with hazardous material (e.g. explosives), management of electrical hazards, prevention of unintended ground movements and collapse, and biological hazards (poisonous snakes).</p> <p>Develop a Hazardous Materials Safety Plan as part of the H&S Plan.</p> <p>Include contractual conditions to ensure that all sub-contractors follow and implement the H&S Plan.</p> <p>Monitor Contractor's compliance.</p>	<ul style="list-style-type: none"> Safe working environment and improved HS performance of contractors 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR 4 	<i>Responsibility:</i> Contractor <i>Resources:</i> In house or Consultant support	Prior to start of construction works (ensuring compliance) Ongoing (monitoring and actions in case of non-compliance)	<p>Documented HS Plan</p> <p>Written confirmation from all contactors to confirm they are aware of the EU requirements and are adequately resourced to ensure they are implemented</p> <p>Formal contactor monitoring procedure implemented and audited to confirm compliance</p> <p>FBHM to report on updates in AESR to EBRD.</p>	
4.3	FBHM to include in OESMP and implement specific health and safety requirements (both occupational and community H&S) for both the Company and the sub-contractor's personnel during the road operation and maintenance. It should include (but not be limited to): hazardous materials management, traffic accidents, traffic management, working at heights, working in confined spaces, electrical hazards, etc.	<ul style="list-style-type: none"> Safer working conditions during operation and maintenance and improved HS performance of contractors 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR 4 	<i>Responsibility:</i> FBHM <i>Resources:</i> In house or Consultant support	Prior to start of operation (ensuring compliance) Ongoing (monitoring and actions in case of non-	<p>Documented HS Plan</p> <p>Safety statistics and data</p> <p>FBHM to report on updates in AESR to EBRD.</p>	

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	Include contractual conditions to ensure all sub-contractors follow the H&S Operation Plan.				compliance		
4.4	<p>FBHM to ensure that the Contractor develops and implements a Traffic Management Plan for both construction and operation phases (as part of the CESMP and OESMP) to identify and address all major hazards for workers and the local community during the motorway construction and operation. Haulage routes - avoiding communities as far as possible - should be considered in the TMP. Drivers should be trained in safe driving and the code of conduct. The TMP will need to consider phasing of the works to ensure local access is retained, including public transport. The management of mixed traffic during construction needs to be reinforced in the TMP especially due to the predominant agricultural land use in the area, including the potential management of livestock movements and peaks of agricultural machinery and need for frequent access during harvest times.</p> <p>Contractor will be expected to monitor potential traffic and road safety risks (including accidents) within the 'Works' area as part of their Traffic Management Plan.</p> <p>The Plan should also include details on safety and stakeholder engagement measures relating to road safety to be applied.</p>	<ul style="list-style-type: none"> Adequate traffic management 	<ul style="list-style-type: none"> Local regulatory requirements, EBRD PR 4 	<p><i>Responsibility:</i> FBHM and Contractor</p> <p><i>Resources:</i> In house or Consultant support</p>	Before construction commences the Plan must be approved by FBHM	<p>Documented Traffic Management Plan</p> <p>FBHM to report on updates in AESR to EBRD.</p>	
4.5	<p>FBHM to ensure that the Contractor develops and implements an Emergency Preparedness and Response Plan for both construction and operation phases (as part of the CESMP and OESMP) to identify and address all major hazards for workers and the local community during the motorway construction and operation.</p>	<ul style="list-style-type: none"> Adequate emergency response 	<ul style="list-style-type: none"> Local regulatory requirements, EBRD PR 4 	<p><i>Responsibility:</i> FBHM and Contractor</p> <p><i>Resources:</i> In house or Consultant support</p>	Before construction commences the Plan must be approved by FBHM	<p>Documented Emergency Preparedness and Response Plan</p> <p>FBHM to report on updates in AESR to EBRD.</p>	
4.6	<p>FBHM to complete a Road Safety Audit (RSA) in accordance with the EU Directive on Road Infrastructure Management.</p> <p>Following the RSA there should be mandatory inclusion of economically viable safety improvements into the design. Road Safety Audit will be conducted by a certified auditor. Where the road safety auditor recommendations are not</p>	<ul style="list-style-type: none"> Health and safety risks for consumers addressed in the design and operational phase Reduction of accident risks and 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR 4 EU Directive on Road Infrastructure Safety 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house resources, external resources as appropriate</p>	Prior to commissioning of motorway sections	<p>Documented Road Safety Audit</p> <p>Report in AESR to EBRD</p>	

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	<p>implemented, the reason why each recommendation has been declined needs to be confirmed to the Bank.</p> <p>A road safety inspection shall be carried out on road once operational, and if appropriate action plans developed for low cost remedial road safety measures.</p>	improved road safety	Management (2008/96/EC)	(consultants, designers, etc.).			
4.7	<p>FBHM to undertake a programme of Community Road Safety Awareness activities along the route with the local communities to raise:</p> <ul style="list-style-type: none"> driver awareness about road safety (e.g. encouraging wearing of seat belts, respecting speed limits, educating about risks associated with using motorways including safe stopping on hard shoulders), and community awareness about road safety (both in general and specifically about road safety issues in affected communities along the motorway), e.g. discouraging direct crossing of the road etc. 	<ul style="list-style-type: none"> Improved awareness of local communities and drivers on road safety 	<ul style="list-style-type: none"> EBRD PR 4 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house resources</p>	Prior to opening of Project	<p>Programme of Community Road Safety Awareness activities defined and delivered.</p> <p>Report in AESR to EBRD</p>	
PR 5	Land Acquisition, Involuntary Resettlement and Economic Displacement						
5.1	<p>FBHM to implement the LARP developed for Tunnel Zenica, including the consultation and grievance management requirements.</p> <p>The LARP is to be publicly disclosed.</p>	<ul style="list-style-type: none"> Management of displacement impacts Ensuring that land acquisition and displacement are addressed as required under PR 5 	<ul style="list-style-type: none"> Local regulatory requirements EBRD PR 5 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house resources</p>	Prior to loan effectiveness	Report on implementation in AESR to EBRD	
5.2	For sections Poprikuše-Nemila and Tunnel Ivan, FBHM to develop LARPs in line with EBRD PR 5 requirements after the expropriation studies required by local legislation are prepared.	<ul style="list-style-type: none"> Management of displacement impacts Ensuring that land acquisition and displacement are addressed as required under PR 5 	<ul style="list-style-type: none"> EBRD PR 5 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house resources</p>	Prior to loan effectiveness	<p>LARPs developed and submitted to EBRD for review and approval, and publicly disclosed.</p> <p>Report on implementation in line with LARP to EBRD at least annually</p>	
PR 6	Biodiversity and Living Natural Resources						
6.1	Implement the Biodiversity Management Plan (BMP) for	<ul style="list-style-type: none"> Formalise 	EBRD PR6, EU Habitats	Work can be	Surveys prior	Implementation of all	

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	<p>LOT 2 and LOT 3 (that has been developed within the Supplemental Biodiversity Assessment Project, July 2017) which includes the implementation of the following mitigation measures:</p> <ul style="list-style-type: none"> implement already outlined measures defined by 2006 ESAs for LOT 2 and LOT 3 in addition, develop and implement Invasive Species Management Plan conduct pre-construction surveys for a range of fauna (e.g. bats and amphibians) promote the aim of no net loss of biodiversity, develop and implement Habitat Management Plan, e.g. tree planting or management of existing habitats for wildlife. <p>Contractor to appoint a suitably qualified biodiversity expert to coordinate the implementation and monitoring of the BMP.</p>	<p>mitigation strategy for biodiversity through a range of inputs:</p> <ul style="list-style-type: none"> Mitigation/compensation plan; monitoring strategy; preconstruction survey requirement; management of invasive species 	<p>Directive, EU Birds Directive, EU Regulation on Invasive Alien Species, EUROBATS, Bern Convention.</p>	<p>undertaken by an external consultant's with proper qualifications; familiar with the EBRD requirements, EU legislation and Good International Practice.</p> <p>FBHM to supervise the implementation of mitigation measures and contractor to implement the measures</p>	<p>to construction and during construction</p>	<p>mitigation measures proposed by the supplementary biodiversity study report and BMP</p> <p>FBHM to report on updates in AESR to EBRD.</p>	
PR 8	Cultural Heritage						
8.1	<p>Develop Chance Find Procedure for managing chance finds, defined as physical cultural heritage encountered unexpectedly during project implementation, share with Contractor to implement during construction works, and ensure relevant staff and Contractor is trained in its requirements.</p> <p>The provisions of Chance Find Procedure need to include:</p> <ul style="list-style-type: none"> Notification of relevant competent bodies of found objects/sites; Alerting project personnel to the possibility of chance finds being discovered; Fencing-off the area of finds to avoid any further disturbance or destruction. 	<ul style="list-style-type: none"> Compliance with EBRD requirements Minimising risks to cultural heritage 	<ul style="list-style-type: none"> EBRD PR 8 – Cultural Heritage 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house or external consultant support</p>	<p>Prior to construction (preparation of procedure) and during construction phase (implementation of procedure)</p>	<p>Chance Find Procedure developed</p> <p>Training (which may be part of induction) recorded</p> <p>FBHM to report on updates in AESR to EBRD.</p>	
PR 10	Information Disclosure and Stakeholder Engagement						
10.1	<p>Implement and regularly update the Stakeholder Engagement Plan (SEP), to ensure that all stakeholders are</p>	<ul style="list-style-type: none"> Compliance with the EBRD's 	<ul style="list-style-type: none"> EBRD PR10 - Information 	<p><i>Responsibility:</i> FBHM</p>	<p>Continuously</p>	<p>Stakeholder Engagement Plan in place prior to</p>	

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	<p>identified, that sufficient information about issues and impacts arising from the Project and proposed mitigation measures are disclosed in a timely manner and that all stakeholders are consulted in a meaningful and culturally appropriate way throughout project implementation.</p> <p>FBHM to ensure that Contractor is involved in engagement with stakeholders and implements appropriate parts of the SEP, particularly early consultation or information disclosure on local impacts and grievance management.</p> <p>Contractors (including security personnel) to be trained on grievance mechanism.</p>	<ul style="list-style-type: none"> requirements Management of risks and impacts on communities affected by the Project 	<p>disclosure and stakeholder engagement</p> <ul style="list-style-type: none"> UNECE Convention on Access to Information, Public Participation in Decision-Making and Access to Justice in Environmental Matters 	<p><i>Resources:</i> In house resources</p>		<p>construction and regularly updated</p> <p>Report on stakeholder engagement in AESR to EBRD, including training of contractors (including security personnel) on grievance mechanism</p>	
10.2	<p>Dedicate a responsible person for stakeholder engagement at corporate level. This person will have clear responsibilities in:</p> <ul style="list-style-type: none"> coordinating the stakeholder engagement activities of other departments within FBHM monitoring the implementation of the Corridor Vc SEP keeping records of all stakeholder engagement activities undertaken by FBHM, including records of public meetings publication of all relevant information and documentation management of stakeholder grievances and keeping records of grievances as defined in SEP, as well as identification of risks associated with the filed grievances and defining corrective actions in cooperation with other involved FBHM departments updating the SEP as necessary reporting to FBHM management and EBRD on stakeholder engagement activities 	<ul style="list-style-type: none"> Effective stakeholder management 	<ul style="list-style-type: none"> EBRD PR10 - Information disclosure and stakeholder engagement 	<p><i>Responsibility:</i> FBHM</p> <p><i>Resources:</i> In house resources</p>	As soon as possible	Responsible person for stakeholder engagement appointed and communicated to EBRD	