

Stakeholder Engagement and Grievance mechanism

How to Register a Grievance?

There are several ways to submit a grievance (complain, recommendation, suggestion, question) to Salonit Anhovo for registration and resolution:

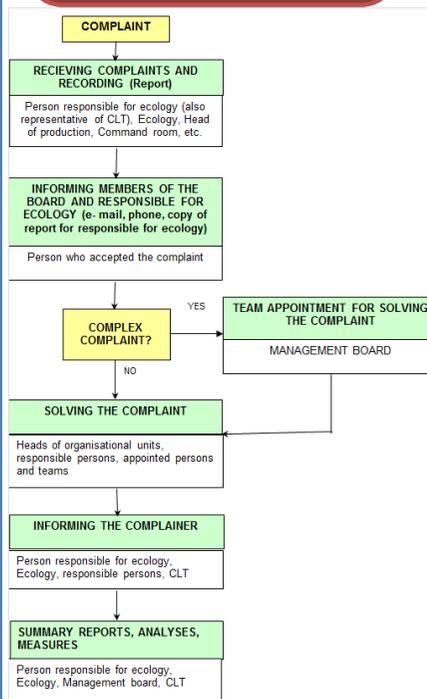
➔ By sending a completed Grievance Form to our office: postal address: Anhovo 1, 5210 Deskle, Slovenija;

➔ By contacting our Liaison Team or Comand Room
T: (05) 39 21 510 (Representative of the Liaison Team)
T: (05) 39 21 408 (Command Room—Internal Intervention Center)

➔ By sending an email to the following address: okolje@salonit.si

➔ By registration of grievance forms filled with contact details to the public authorities of Kanal and Anhovo-Deske Districts and Kanal ob Soči and Deskle municipalities (empty forms available in their offices).

Grievance Procedure



Each grievance will be answered in maximum 7 days. In case the complexity of the grievance requires longer investigation, the complainer will be informed in writing about the progress of the assessment and an estimative time for providing an answer.

How you can learn more about use of AF by Salonit Anhovo?

- ★ Participate to *Open day's* events by Salonit;
- ★ Send your opinion to Working Group members and Municipalities representatives;
- ★ Track the news in media (local newspapers, radio & TV, press conference, Naš list);

- ★ Read the documents and announcements posted on Salonit's website: www.salonit.si;
- ★ Read the hard copies of the documents available at municipalities' offices;
- ★ Track the air measurements result displayed online in Kanal ob Soči and Deskle towns.

Use of ALTERNATIVE FUELS (AF)

Non-Technical Summary: Technological Upgrade to Enable Increased Share of Alternative Fuel Use

Background

In the early 2000s Salonit identified that the efficient use of resources is a vital condition to be met by the company in order to stay competitive and continue its activity as an important industrial operator in Slovenia and the region.

To achieve this, the company initiated an ambitious program of continuous improvement by investing in the latest technology. Today, the cement production line is one of the most efficient in Europe and allow the company to respect the environmental conditions and performance targets set by authorities, regulations and industry best practice.

Investments completed to date also resulted in the reduction of the air emissions, noise levels and wastewater discharges. Today the company is allowed to use annually up to 108.960 tonnes of different types of wastes.

A step in this continuous improvement program is the "3D Feed and Chlorine Bypass" Project scheduled in 2016 which will allow the company using alternative fuels more efficiently and in increased quantities.



AF Co-processing

★ The thermal utilization of specific wastes as alternative fuels started in cement plants approximately 30 years ago;

★ With co-processing of alternative fuels the share of fossil fuels is lowered – natural sources are preserved;

★ In cement plants the co-processing of is considered as energy and material recovery (recycling), because the rest of burning (mineral matter) is built into clinker and no additional waste is produced;

★ Improve process stability of the technological process with positive effects on the environmental performance;

★ Reduce of air emissions.

Fuels in industry

Fossil fuels:

- Coal
- Petrol coke
- Natural gas (for starting kiln preheating)

AF:

- Solid Recovered fuels (2D and 3D)
- Waste oil
- Waste tires
- Dried sewage sludge
- Animal meal



