



UKRNAFTA
New construction of a CHP plant
with a capacity of 250 MW of electricity
in Kamianskyi district, Dnipropetrovsk region

Stakeholders Engagement Plan



Baytown Energy Center (Credit: Calpine)

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Multiconsult

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1. INTRODUCTION

This document is a Stakeholder Engagement Plan (SEP) developed for the Project “New construction of a CHP plant with a capacity of 250 MW of electricity in Kamianskyi district, Dnipropetrovsk region” (hereinafter the Project), which describe an approach to stakeholder consultation and engagement to avoid and minimize social risks in the process of the Project implementation. It will help to develop and maintain constructive relationships with the stakeholders and to address their concerns.

The SEP has been produced following the international standards required by European Bank for Reconstruction and Development (the “EBRD” or the “Bank”) and the requirements of national laws.

The SEP is a living document and will be regularly monitored, reviewed, and updated upon receiving new information, the release of new legislation, the appearance of new interested parties, as well as from the very beginning of the development of new/expansion projects.

1.1 Benefits of stakeholders engagement

Knowing all the stakeholders and their impact on planned project is critical to its successful implementation and operation. Effective stakeholders engagement has the following benefits:

- Risk management

Identifying potential social risks before they threaten the project prevents these threats and saves time and money.

- Effective decision-making

Reviewing the stakeholder’s feedback allow for a comprehensive analysis of the situation and helps make a more informed decision.

- Trust and image improvement

Considering the stakeholder’s opinions helps build trust and goodwill towards the business, thus creating the image of an environmentally and socially responsible company.

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2. DESCRIPTION OF THE PROJECT

The European Bank for Reconstruction and Development (the “EBRD” or the “Bank”) is considering providing finance to PJSC “Ukrnafta”.

As this Project involves the development of up to 250MW of gas-fired electricity and heat generation power plant, which will result in substantial GHG emissions and water use, the EBRD has assigned it a Category A, which means that a comprehensive Environmental and Social Impact Assessment (ESIA) and review of associated documents must be carried out, followed by their public disclosure for a minimum period of 60 days. The Project is also subject to the national Environmental Impact Assessment (EIA/OVD).

On the territory of the existing CHP, a territory is being separated for the construction of a new CHP plant with a capacity of 250 MW, which will be able to use several types of fuel and will generate not only electricity. Site was selected for the project with the calculation of a short distance to the main highways and energy capacities. Efficiency up to 59.6% in the combined cycle (depending on operating conditions). The package is very maneuverable, allowing for flexible operation, for example, reducing the productivity of one of the units at night or during periods of low demand. Project has two phase of realisation:

- Phase 1 – up to 180 MW 3x~ 57 MW
- Phase 2 – up to 70 MW 1x70 MW steam

At the moment, the company has already received technical conditions for connection to the main heat, gas and electricity networks. Local construction restrictions have also been issued along the electricity network. It was decided that the new facility will be located on the site of the dismantled workshop of the existing CHP.

2.1 Advantages of the enterprise for the community

The implementation of the Project will ensure a stable and reliable energy supply to the population, industrial consumers, and the national power grid, particularly during peak demand periods. By providing additional balancing services to NPC Ukrenergo, the project will enhance the resilience of Ukraine's energy system. Furthermore, it will generate increased revenue for local and national budgets, thereby supporting the development of public, social, and economic programs.

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3. LEGAL REQUIREMENTS

3.1 National Requirements

The Constitution of Ukraine (1996) guarantees Ukrainian citizens the right to participate in public consultation, access environmental information, and appeal against authority decisions.

The following laws and regulations in Ukraine are applied for stakeholder consultation and public participation:

- The Law of Ukraine “On Regulation of Urban Planning Activities”, No.3038-VI, dated 17.02.2011. Article 21 of the Law outlines a procedure for resolving consultation-borne disputes and requires the authorities to disclose the consultations’ results and explain how they have been considered.
- The Law of Ukraine “On Environment Protection”, No.1264-XII, dated 25.06.1991, chapter II ‘Ecological rights of the citizens of Ukraine’, states that each citizen of Ukraine has a right to participate in the discussion and make proposals to draft normative and legislative acts and materials related to the location, construction, and refurbishment of the objects which may negatively affect the environment.
- The Law of Ukraine “On Public Appeals”, No.653-XIV, dated 13.05.1999, defines the procedure of consideration of public appeals, states the obligations of the state authorities and management of the companies, which are subject to such appeals, and guarantees that all requests shall be considered without exception.
- The Law of Ukraine “On Environmental Impact Assessment”, No.2059-VIII, dated 23.05.2017, and related Resolution of the Cabinet of Ministers of Ukraine No.989 “On approval of the procedure for holding public hearings in the process of environmental impact assessment”, dated 13.12.2017 defines EIA procedure, including the public participation process.
- The Public Consultation and Disclosure procedure is defined by Order No.168 of the Ministry of Environment and Natural Resources of Ukraine “On the Approval of Regulation on Involvement of the Public in Decision Making on Environmental Issues”, dated 18.12.2003.

The following normative legal acts provide for the right to information and public meetings:

- The Law of Ukraine “On Local Self-Government in Ukraine”, No.280/97-BP, dated 21.05.1997, guarantees tools for direct local democracy that community members can use. For example, there is the participation budget, local initiatives, public meetings, electronic petitions, etc.
- The Law Of Ukraine “On Access To Public Information”, No.2939-VI, dated 13.01.2011, establishes the procedures for realization and ensuring the right of every individual to access information from public authorities, other entities holding public information under this law, and information deemed to be of public interest.
- The Law of Ukraine “On Information”, No.2657-XII, dated 02.10.1992 regulates relations regarding the creation, collection, receipt, storage, use, distribution, protection, and security of information.
- The Law of Ukraine “On Citizens’ Appeals”, No.393/96-BP, dated 02.10.1996 governs the practical implementation of Ukrainian citizens’ constitutional right to submit proposals to state authorities and civic associations aimed at improving their activities, identifying shortcomings, and appealing actions of officials and public bodies. It enables citizens to participate in the governance of state and public affairs, influence the performance of state and local self-government bodies, as well as entities of all forms of ownership, and to protect and restore their rights and legitimate interests in the event of violations.

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3.2 International Conventions

Ukraine ratified the Aarhus Convention on Access to Information, Public Participation in Decision-making and Access to Justice in Environmental Matters in 1999. It guarantees the rights to access to information, to public participation in the decision-making process, and to access to justice in matters related to the environment

3.3 EBRD Environmental and Social Requirements

Stakeholder engagement is a core component of the European Bank for Reconstruction and Development (EBRD) environmental and social framework, and its requirements are outlined in Environmental and Social Requirement (ESR) 10. This standard establishes a structured and inclusive approach to engaging stakeholders throughout the lifecycle of a project, particularly for those classified as Category A due to their potential environmental and social impacts.

The key objectives of ESR 10 are to:

- Establish a systematic approach for stakeholder engagement to foster and maintain a constructive relationship with affected communities and other stakeholders;
- Ensure inclusive and effective engagement with stakeholders at all stages of the project cycle;
- Guarantee the timely disclosure of relevant environmental and social information, and the facilitation of meaningful consultation processes that incorporate stakeholder feedback into project planning and implementation;
- Provide accessible and responsive grievance mechanisms to address stakeholder concerns promptly and appropriately;
- Protect stakeholders' privacy and ensure engagement processes are free from coercion, intimidation, or retaliation.

For projects classified as Category A, ESR 10 outlines enhanced obligations, including:

- A formalised, participatory disclosure and consultation process embedded in every phase of the Environmental and Social Impact Assessment (ESIA), tailored to the project's development stage;
- An early-stage scoping process with identified stakeholders to determine key issues and impacts to be assessed in the ESIA, during which stakeholders are invited to comment on the draft Stakeholder Engagement Plan (SEP) and related scoping materials;
- Public disclosure of the ESIA and associated documents before the EBRD's financing decision, in accordance with the timelines and requirements set out in Section 4.2 of the EBRD's Environmental and Social Policy;
- Compliance with applicable national legal requirements regarding environmental assessment and stakeholder consultation;
- Disclosure of a consultation summary detailing stakeholder input and the project sponsor's responses;
- Maintenance of the ESIA and related information in the public domain for the duration of the project. These documents may be updated as needed and should remain accessible upon request, even after project completion.

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4. SUMMARY OF PREVIOUS STAKEHOLDER ENGAGEMENT ACTIVITIES

4.1 Current communication strategies

The primary representative of the enterprise in matters of communication is the special communications service. At the same time, a specific person responsible for communication with the public is appointed depending on the issues that need to be covered. Environmental issues are covered by the Chief ecologist, legal issues – by the Head of the legal department, product quality – by the Head of the control and quality department, and personnel issues are covered by the Head of the personnel management department. According to the organizational structure, these managers of the enterprise report to the General Director.

The main public communication platform is the PJSC "Ukrnafta" website: <https://www.ukrnafta.com/>

It contains information about activities, products, technologies, novelties, obtained certificates, and environmental, health, and safety information. In addition, cooperation with local and regional printed publications (newspapers) allows for placing the necessary information on the pages of the relevant mass media. Moreover, there is a notice board in the company hall, where up-to-date information can be read.

For communication on employment issues, the company actively distributes ads and searches for employees through personal accounts on the websites <https://www.work.ua> and <https://rabota.ua>. In addition, established cooperation with the State Employment Center allows for the placement of job advertisements on the notice boards of the respective centers and their pages on the Facebook network https://www.facebook.com/Ukrnafta/?locale=uk_UA

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5. STAKEHOLDERS IDENTIFICATION AND ANALYSIS

Stakeholders are individuals, groups, or organizations that may be directly or indirectly affected by a project's activities, or who have an interest in the project and/or the capacity to influence its outcomes.

Effective stakeholder engagement begins with a comprehensive identification and analysis of all relevant stakeholders, considering their interests, concerns, and the potential positive or negative impacts they may have on the project implementation or project may have on them. Following this assessment, stakeholders should be prioritized based on their level of influence and interest, which will inform the appropriate methods and intensity of engagement. The following framework is commonly used:

- **High Influence / High Interest:** These are key stakeholders who have a strong interest in the project and the ability to significantly influence its outcome. They are often decision-makers or directly impacted groups. Active engagement, regular updates, and targeted consultation efforts are essential to ensure their support.
- **High Influence / Low Interest:** These stakeholders may not have a strong interest in the project but possess the power to affect its success. Engagement efforts should aim to keep them informed and satisfied to mitigate potential risks.
- **Low Influence / High Interest:** These stakeholders are highly interested in the project but lack the influence to affect it significantly. They should be kept informed and consulted where relevant, as they can often serve as allies or offer valuable insights.
- **Low Influence / Low Interest:** These stakeholders have limited interest and influence. While they require minimal engagement, they should be monitored and kept informed where appropriate.

The following **Figure 1** below depicts the Stakeholder map.

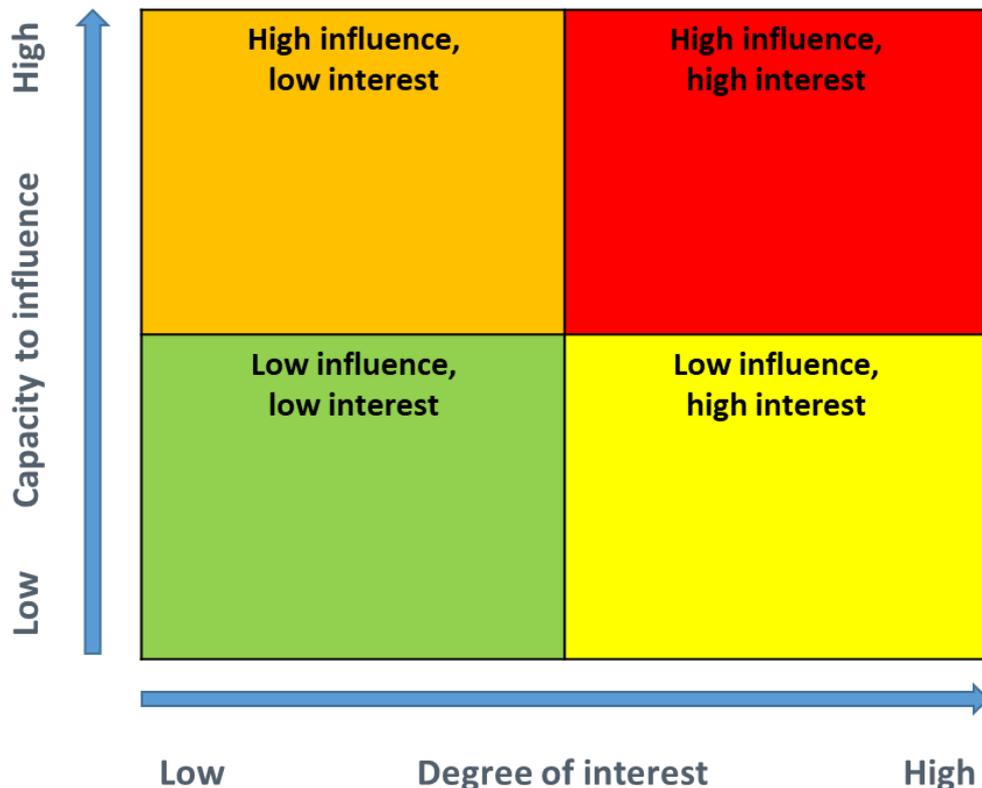


Figure 1. Stakeholder map

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Table 5.1 presents the stakeholder identification and analysis and prioritizes them for future engagement.

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Table 5.1 Stakeholder identification and analysis

Stakeholder	Interests and Concerns	Possible Positive Impacts	Possible Negative Impacts	Influence	Interest	Prioritization
External Stakeholders						
Adjacent industrial facilities: Locations identified, but not disclosed due to security restrictions	Personnel and property safety and security.	Cooperation in environmental and social safety can increase the public perception of all parties.	Can have a negative impact on the perception of the Project/ Company in the case of complaints to the authorities. Dishonest relationship can negatively impact all parties.	Low	Low	
General public of the residential area in the vicinity: Locations identified, but not disclosed due to security restrictions	Employment opportunities. Social projects for community development.	Can be a source of workforce for the Project.	Can participate in strikes.	Low	Low	
Vulnerable or disadvantaged people, including internally displaced people (IDP) from the active military operations areas of Ukraine, single mothers, the elderly, low-income families, and people with disabilities.	A healthy environment in which the norms of air quality and sound load/noise comply with the regulations. Regulated traffic. Employment opportunities. Social projects for community development.	Vulnerable or disadvantaged people can be a source of workforce for the plant.	Can complain and organize strikes, forming a negative image of the Project/ Company.	Low	Low	

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Stakeholder	Interests and Concerns	Possible Positive Impacts	Possible Negative Impacts	Influence	Interest	Prioritization
	Community safety and security.					
Owners of agricultural fields in the project location	The minimal negative impact of emissions/ discharges/ waste from the Project on agriculture.	Can participate in social projects for community development.	Can complain and organize strikes, forming a negative image of the Project/ Company.	Low	High	
Executive Committee of the City Council of the project location	Interested in receiving taxes for the budget of the territorial community. A healthy environment for developing other economic activities, including agriculture. Social and other projects for territorial community development. Employment opportunities for the community members.	Can promote the development of the Project, grant consent to expansion, approve Detailed plans of territories, issue city conditions and restrictions.	Can limit the development of the Project, do not grant consent to expansion, limit the allocation of resources (energy, water).	High	High	
The national authorities and their local representatives: <ul style="list-style-type: none"> Ministry of Environment and Natural Resources, 	Legal compliance with environmental, OHS, firefighting, and social requirements.	Grant permits and licenses.	May refuse to grant licenses/permits. Can impose penalties as a result of inspections up to the suspension of the enterprise.	High	Low	

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Stakeholder	Interests and Concerns	Possible Positive Impacts	Possible Negative Impacts	Influence	Interest	Prioritization
<ul style="list-style-type: none"> State ecological inspectorate, State labour service of Ukraine, State Emergency Service of Ukraine. 						
Public organizations, including local, regional and international NGOs, grant providers	Interested in cooperation in public/social initiatives, employment opportunities for disadvantaged, whom the NGO helps	Having a positive image in the eyes of the public, NGOs can disseminate positive or negative information about the Project.	Can complain and organize strikes, forming a negative image of the Project.	Low	High	
Local mass media: <ul style="list-style-type: none"> Newspapers Publication of the TV channels Social media 	Interested in the topic and information materials for the newspapers	Printed information can positively affect the image of the Project/ Company.	Printed information can negatively affect the image of the Project/ Company.	Low	Low	
Suppliers of raw materials, contractors and operators of other utilities and municipal services	Interested in cooperation (services providing) and timely payments.	Contribute to the development of business and success of the Project, while supplying good raw materials/ services and	May refuse to supply raw materials/ services, provide inadequate quality or volume and delay deliveries, causing financial losses. May supply poor-quality products and violate environmental and occupational	Low	Low	

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Stakeholder	Interests and Concerns	Possible Positive Impacts	Possible Negative Impacts	Influence	Interest	Prioritization
		complying with obligations.	safety requirements, thereby affecting the Project/ Company image.			
Customers of the heat and power providing services	Interested in quality products and good services, competitive price.	Can leave positive feedback on products/ services in open sources of information.	Can leave negative feedback on products/ services in open sources of information.	Low	High	
Investors (EBRD)	Interested in profit and good environmental and social performance of the Project/ Company.	Can invest.	May not invest. Can request high interest.	High	High	
Internal Stakeholders						
Future Project employees	Employment opportunities, salary and benefits, safe working conditions.	Contribute to the development and success of the Project/ Company, if employees perform well and are proactive.	Can organize strikes and be unscrupulous in performing their working responsibilities.	Low	High	
Subcontractors	Employment opportunities, prompt payments, and safe working conditions.	Contribute to the development and success of the Project/ Company if the contractors perform well and are proactive.	Can violate the terms of contracts and be unscrupulous in performing their working responsibilities.	Low	High	

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6. INFORMATION DISCLOSURE AND STAKEHOLDER ENGAGEMENT

The stakeholder engagement practices of PJSC “Ukrnafta” aim to establish and maintain a good relationship with all interested parties.

The information is disclosed via printed and online media, the PJSC “Ukrnafta” website, and social network pages <https://www.ukrnafta.com/osobliva-informacziya> has a special section for disclosing information to stakeholders and shareholders. The OTHER section <https://www.ukrnafta.com/insha-informacziya> publishes information about the anti-corruption policy, risk management policy, and the Equal Opportunities, Diversity and Inclusion Policy of PJSC "UKRNAFTA". PJSC "UKRNAFTA" also uses social networks such as Facebook to disseminate information. <https://www.facebook.com/Ukrnafta/about?locale=uk-UA>

To receive and take into account public opinion, PJSC “Ukrnafta” conducts general and individual consultations and meetings. The Grievance mechanism is also developed and disseminated among the community for this purpose.

Ongoing reporting on the consultations and meetings results and grievances management is used to inform the local communities how their concerns were addressed and what steps have been taken to prevent them in the future.

Participation in community investment and regional development projects is another method to build a strong relationship with the public.

According to the military threat that currently exists in Ukraine, information related to the country's energy infrastructure is classified. According to an official letter from the national security authorities, the following is recommended: «In order to prevent the aggressor country from obtaining information that can be used to prepare missile and drone attacks on critically important infrastructure facilities of the oil and gas complex, we emphasize the need to take measures to prevent public disclosure by representatives of PJSC "Ukrnafta" or persons who use this information for public speeches. Therefore, all public speeches, disclosure of information about projects, meetings with communities and activists are currently prohibited. Official documentation, which was usually submitted in open access in the country's electronic registers, is provided with a confidentiality agreement in paper form to regulatory bodies, ministries and departments.

As a recommendation: conduct public consultations online via video conferencing and hold individual offline meetings with targeted stakeholders, who will be pre-registered through an internal security system procedure and suspicious individuals will not be allowed to attend the hearings.»

Table 6.1 details the stakeholder engagement methods, information materials to be disclosed, and the frequency of the engagement actions.

Table 6.1 Stakeholder Engagement Plan

Stakeholder	Engagement Method	Information to disclose	Frequency
External Stakeholders			
Adjacent industrial facilities: Locations identified, but not disclosed due to security restrictions	Cooperation in ES impacts, risks, emergency prevention actions, and early warning.	Environmental and Social Policy. Stakeholder Engagement Plan and Grievance Mechanism. Emergency prevention and response approaches	Continuously

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Stakeholder	Engagement Method	Information to disclose	Frequency
<p>General public of the residential area in the vicinity: Locations identified, but not disclosed due to security restrictions</p>	<p>Inform via the website, local mass media, and notice boards. Discuss social and community development projects, and receive feedback on the community needs.</p>	<p>Environmental and Social Policy. Employment opportunities. Stakeholder Engagement Plan and Grievance Mechanism. Information on social projects.</p>	Continuously
<p>Vulnerable or disadvantaged people, including internally displaced people (IDP) from the active military operations areas of Ukraine, single mothers, the elderly, low-income families, and people with disabilities.</p>	<p>Inform via the website, local mass media, and notice boards. Discuss social and community development projects, and receive feedback on the community needs.</p>	<p>Environmental and Social Policy. Employment opportunities. Stakeholder Engagement Plan and Grievance Mechanism. Information on social projects.</p>	Continuously
<p>Owners of agricultural fields in the project location</p>	<p>Inform via the website, local mass media, and notice boards. Organize general or individual consultations to inform them and receive their feedback. Report on the results of consultations.</p>	<p>Environmental and Social Policy. Stakeholder Engagement Plan and Grievance Mechanism. Invitations for consultations and other respective events.</p>	Continuously
<p>Executive Committee of the City Council of the project location</p>	<p>Meetings upon the need. Consultations regarding official information. Telephone/email communication. Discussions and partnerships in financing and implementing social</p>	<p>Environmental and Social Policy. Official correspondence. Stakeholder Engagement Plan and Grievance Mechanism.</p>	Continuously

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Stakeholder	Engagement Method	Information to disclose	Frequency
	and community development projects. Report on the results of consultations.		
The national authorities and their local representatives: <ul style="list-style-type: none"> • Ministry of Environment and Natural Resources, • State ecological inspectorate, • State labour service of Ukraine, • State Emergency Service of Ukraine. 	Meetings upon the need. Consultations regarding official information. Telephone/email communication.	Official correspondence. Stakeholder Engagement Plan and Grievance Mechanism.	Upon the need
Public organizations, including local, regional and international NGOs, grant providers	Inform via the website, local mass media, and notice boards. Organize general or individual consultations to inform them and receive their feedback. Report on the results of consultations.	Environmental and Social Policy. Invitations for consultations and other respective events. Stakeholder Engagement Plan and Grievance Mechanism.	Continuously
Local mass media: <ul style="list-style-type: none"> • Newspapers • Publication of the TV channels • Social media 	Invitations for meetings involving mass media. Informing through interviews for local media.	Environmental and Social Policy. Completed social and public projects. Stakeholder Engagement Plan and Grievance Mechanism.	Upon the need

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Stakeholder	Engagement Method	Information to disclose	Frequency
Suppliers of raw materials, contractors and operators of other utilities and municipal services	Meetings upon the need. Telephone/email communication. Meetings upon the need. Telephone/email communication.	Environmental and Social Policy. Technical requirements. Stakeholder Engagement Plan and Grievance Mechanism. Environmental and Social Policy. Official correspondence. Stakeholder Engagement Plan and Grievance Mechanism.	Continuously
Customers of the heat and power providing services	Inform via the website. Telephone/email communication.	Environmental and Social Policy. Technical characteristics of the finished products. Stakeholder Engagement Plan and Grievance Mechanism.	Continuously
Investors (EBRD)	Reporting on the ESMS implementation. Meetings upon the need.	Environmental and Social Policy. Official correspondence. Stakeholder Engagement Plan and Grievance Mechanism. Environmental and social reports on ESMS implementation.	Upon the schedule
Internal Stakeholders			
Future Project employees	Internal meetings Consultations Information boards Employment contracts and Job description	Environmental, OHS, and social issues, working conditions Stakeholder Engagement Plan and Grievance Mechanism Internal Rules	Continuously

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Stakeholder	Engagement Method	Information to disclose	Frequency
Subcontractors	Consultations Information boards Contracts	Environmental, OHS, and social issues, working conditions Stakeholder Engagement Plan and Grievance Mechanism Procedures in case of emergency Internal Rules	Continuously

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