



ACACIA MINE OPERATION GOKIRMAK COPPER MINE

Stakeholder Engagement Plan 2017

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**Social
Risk
Management**

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List of Abbreviations

EU	European Union
EIA	Environmental Impact Analysis
EMP	Environmental Management Plan
WB	World Bank
DSI	General Directorate of State Hydraulic Works
EPFI	Equator Principles Financial Institutions
ETL	Energy Transportation Line
EPDK	Energy Market Regulatory Authority
SHE	Safety Health Environment
EBRD	European Bank for Reconstruction and Development
IFC	International Finance Cooperation
IMF	International Monetary Fund
M&E	Monitoring& Evaluation
HR	Human Rights
HR	Human Resources
OHS	Occupational Health and Safety
İŞKUR	Turkish Labor Agency
MİGEM	Directorate General of Mining Work
SC	Project Affected Stakeholder Community
SV	Project Affected Stakeholder Village
SEP	Stakeholder Engagement Plan
PTT	General Directorate of Turkish Post
SIA	Social Impact Analysis
SAP	Social Action Plan
NGO	Non-Governmental Organization
TEDAŞ	Turkish Electricity Distribution Company
TEİAŞ	Turkish Electricity Transmission Company
TEMA	Turkish Foundation for Combating Soil Erosion for Reforestation and Protection of Natural Habitats
TMMOB	Union of Chambers of Turkish Engineers and Architects
RPBS	Regional Primary Boarding School

1. Introduction

Stakeholder Engagement Plan of the Acacia Mining Gökırmak Copper Mine Project is an action plan which was prepared for the Copper Mine Project located in Hanönü District of Kastamonu Province and sets out methods for effective communication and interaction with stakeholders. The objectives of the Stakeholder Engagement Plan of Gökırmak Copper Mine Project are as follows:

1. to ensure that the project is implemented in a participatory and community-friendly manner, taking account of the views of stakeholders.
2. to determine all stakeholders that are (i) affected by or likely to be affected (directly or indirectly), or (ii) or may have an interest in Gökırmak Copper Mine; define their roles and engagement capacities,
3. to guide the relations of the Gökırmak Copper Mine Project team with the stakeholders throughout the installation and operation process,
4. to support Environmental and Social Impact Analysis, by finding out the potential and realised impacts of the project and the concerns about the project, and contributing to the solution of these impacts and concerns effectively,
5. to identify people and organizations that will be impacted by or contribute to development of project directly or indirectly and to ensure that they are kept informed and their views are considered.

In the case of Gökırmak Copper Mine Project, SEP was prepared to identify the stakeholders and define their roles and engagement capacities, SEP determines the ways the project interacts with stakeholders and draws a roadmap to ensure the achievement of the project objectives and operation of the project in a transparent, inclusive, responsive and cooperative manner, by setting out the options and constraints of engagement.

1.1. Background Information on the Project

Acacia Mining Operations A.Ş started its activities in Kastamonu province in 2007. Acacia mining whose all investments are based on national capital has worked with people and companies reputed in their respective fields and has created a resourceful and expert team since its foundation. Adopting as a principle to be strong and consistent in the sector, Acacia Mining certified this approach by signing an agreement in 2011 with DMT and IMC operating under the parent company of “TÜV Nord Group”, an accrediting company based in Germany. Acacia Mining strengthens its infrastructure and maintains its activities at JORC standards with its respect for ethical values and sustainable mining vision, without going under any limitation in order to utilize our country’s natural resources at maximum efficiency.

Under this project, the operation of copper mining will be performed by using open pit mining method. The production is planned to start in 2017 under the project and be completed by the end of 2028. As there will be other licencing/approval processes in 2017, it is planned that the production will be performed in 6 months and maintained for 12 months in the remaining years.¹

The production planned under the project will be completed in 11 years. The operation will be based on 3 work-shifts, 24 hours a day, 365 days a year for 12 months. Construction work still continues on the field. The project life was determined as 11 years on the basis of the reservoir amount estimated so far. This duration excludes pre-operation licences, field preparation, installation and construction of waste dam and the rehabilitation duration needed after closure of operation.²

1.2. Existing Activities

The following are the work items that have been completed since the start of the project:

- Approximately 200 drilling operations between 2007- 2015
- Project construction works (started in 2013, continues)
- Environmental Dimensions and Impact Analysis
- Technical Report on Measurement and Analysis of Blast Induced Ground Vibration and Air Shock of the Gökırmak Mining Field River Derivation Tunnels Work
- Project Meeting and Field Visit under the scope of Acacia Mining Gökırmak Copper Mine Project
- Inauguration of the Community Relations Office of Acacia Mining
- 11 Grievance Boxes (complaints, opinions, requests) prepared to be placed in affected settlements (Dereköy, Sepetçioğlu, Geymene, Aşağıküreçayı, Çaylı, Bağdere, Vakıf, Hanönü Center, Gelinbükü, Gökçeagaç) and Community Relations Office.

¹ Final EIA Report of Open Pit Copper Mining Operation Capacity Increase Project of Acacia Mining, December 2014.

² Final EIA Report of Open Pit Copper Mining Operation Capacity Increase Project of Acacia Mining, December 2014.

Among these activities, inauguration of Acacia Mining Hanönü Community Relations Office is manifestly important. The representatives of the regional public administrations in Hanönü District were informed on the subject by the Project Team in prior to the inauguration. In this information meeting, the project plan was introduced in detail and questions of the participants were answered and their opinions were received. The information meeting which was attended by Hanönü District Governor, Mayor, Director of District Police Department and Chief of District Gendarmerie Command was concluded with Occupational Safety Training delivered to the participants. Following this training delivered by Occupational Health and Safety Unit of Acacia Mining, these stakeholders made a site visit and continued to receive information on the continuing construction activities and details of the project.

Furthermore, inauguration ceremony of the Acacia Mining Community Relations Office is of great importance. Residents of Hanönü were invited to the inauguration and information posters of the Office were hung on settlements which were directly affected in prior to the inauguration ceremony. A sample of this Poster is available in Annex-1. The participants of the inauguration ceremony included numerous stakeholders from Hanönü center and the villages in the neighbourhood, as well as representatives from district public administrations. The information note, which is available in Annex-2, was distributed to the stakeholders participating the ceremony. The fundamental objectives of the Community Relations Office as stated in this information booklet are as follows:

- to disclose updated information on the project,
- to provide information on the work application procedure to meet the employment requirements of the project,
- to process grievances of the stakeholders,
- to receive the opinions and suggestions of the stakeholders in respect to the project,
- to convey these to the project so that appropriate amendments can be made if required.

This Office will serve as the most important connection point in the relations of Acacia Mining and the stakeholders throughout the project. The Community Relations Office will be open between 09.00 am- 17.00 pm on Wednesdays and Fridays when the village market is open in the district center. Meetings/reviews will be made with stakeholders in the Center. Furthermore, the stakeholders will be free to visit Acacia Mining Management Office, contact the Management Office via telephone or emails (bilgitalap@acaciamaaden.com.tr and sikayet@acaciamaaden.com.tr) and transmit their grievances.

Besides, 11 grievance boxes were prepared to be placed at the affected settlements to ensure accessibility of the grievance mechanism by different members of the community and accelerate the engagement of the stakeholders to the process. Through these boxes, the stakeholders will be able to transmit their grievances and/or grievance forms to Acacia Mining.

2. Objective of the Stakeholder Engagement Plan

SEP is an action plan which draws the framework of the factors that are important for the interaction with stakeholders and sets out paths for the engagement of the stakeholder. Achievement of the stakeholders' engagement in the project plays critical role in the successful completion of the Project. The extent of stakeholders' engagement in the project depends on their activity field, capacity and their extent of affecting or being affected. SEP does not only identify the stakeholders, but also define their roles and capacities for interaction. SEP, while defining the interaction with all stakeholders, also explores the opportunities and risks brought by interaction with them. SEP places utmost importance on the provision of local participation to the Project which has a wide stakeholder circle, from local people, women's' groups, to international nongovernmental organizations.

SEP ensures a transparent, sensitive, inclusive and complementary participation. During the monitoring& evaluation (M&E) activities, transparency will be measured with the indicators of monitoring & evaluation. Information sharing process will go beyond passive information sharing. Thanks to SEP, all stakeholders will play an active role in the social and environmental impact fields during the construction and operation processes. SEP also ensures that stakeholder engagement is open to everybody, without imposing any discrimination against stakeholders on the basis of their social, political or cultural stands, in parallel with the established frameworks of human resources and human rights. SEP aims to conclude the grievances of the stakeholders at earliest convenience (in line with the durations and schedules stated in SEP).

SEP, while drawing the strategy of communication with stakeholders, it also defines the mechanisms through which the stakeholders express and transmit their grievances, sets out the sources and duty distribution for the regular monitoring and evaluation and offers guidance on the operation of the grievance mechanism.

One of the primary components of SEP is identification of the stakeholders and definition of their roles in the project. Engagement of the stakeholders in the project may vary according to the extent to which they are affected by the Project and the extent to which they benefit from the project. For this reason, SEP, while explaining the relation of each stakeholder to the Project, also sheds light on the opportunities and risks of the engagement. SEP sets out an engagement strategy for each stakeholder. SEP presents the engagement, timing, opportunities and risks of engagement.

SEP aims at making different stakeholder groups involved in the decision making mechanism and establishing participatory mechanisms in addition to information exchange mechanism. Inclusion of the stakeholders to SEP aims to achieve the following outcomes:

- Better relations will be developed with households affected by the project,
- Potential problems, conflicts and benefits will be determined beforehand,
- Communication channels will be developed,
- Social capital will be increased,
- New opportunities of cooperation will be created,
- Local capacity will be built/ developed and encouraged,
- Social Solidarity of the public will be enhanced,
- Commitment towards the project will be reinforced and
- Social risks will be alleviated.

It is important to use the most appropriate language and communication means, particularly towards the vulnerable groups, in order to ensure effective engagement of/ communication with the stakeholders of the project. Informing the Affected People on their rights and liabilities is important in terms of replanning of the settlements and project implementation. In this sense, the information presented should be understandable and accessible. The process of information delivery in respect to the project will be performed in a simple and understandable manner, taking the literacy level of the stakeholders into consideration. Vulnerable people lacking access to the common information flow on the project will be provided with necessary access, through sensitive efforts. Conduct of public information meetings particularly in easily accessible and central venues, consideration of special transportation alternatives for the stakeholders having difficulty in transportation and development of alternative communication means for all stakeholders in the vulnerable groups, particularly for women, such as formation of women focus groups are very important. Opening a liaison office in the center of Hanönü, in addition to the Acacia Mining Office, was a paramount step in ensuring the easy access to information for the stakeholders. Stakeholders visiting the center of Hanönü for market shopping on every Wednesday and Sunday are able to transmit their grievances concerning the project, get informed on the project, by visiting the Project Community Office.

3. Regulatory Context

This SEP is based on the requirements arising out of the national and international legislation and the contracts signed with stakeholders. All permits/ licences/ certificates obtained for the project are presented below in Table 1:

Table 1. List of the Obtained Permits/Licences

Type of the Permit/Licence	Issued by
Mining Licence	Directorate General of Mining Work
EIA Positive Certificate	Environmental and Urbanization Ministry
Waste Storage Permit	Environmental and Urbanization Ministry
Emission Pre-permit and Emission Permit	Environmental and Urbanization Ministry
Land Use Licence	Provincial Directorate of Agriculture
Land Use Licence	From Landlord
Forest Permit	Ministry of Forest and Water Affairs
Location Choice Permit	Directorate General of Mining Work
Facility Licence	Ministry of Forest and Water Affairs
Facility Opening Licence	Municipality or Special Provincial Administrations
Positive opinion of Ministry of Culture	Ministry of Culture
Workplace Licence	Social Security Institution, Ministry of Labor, Tax Office
Reconstruction Licence	Ministry of Environment and Urbanization
Construction Permit	Ministry of Environment and Urbanization
Electricity Licence	TEDAŞ
Water Licence	General Directorate of State Hydraulic Works or Municipality (DSİ)

Construction Permit for Explosive Materials	Ministry of Interior Affairs and Ministry of Environment and Urbanization
Licence for Procuring and Using Explosives	Ministry of Interior Affairs
Other Permits/Licences/Certificates	Military, DSI, etc.

3.1. National Legislation

3.1.1. Constitution of Republic of Turkey

Constitution of Republic of Turkey is the fundamental document in respect to the stakeholder engagement to the project. The constitutional provisions concerning participation/ engagement are as follows:

- Freedom of thought and opinion (Article 25 of the Turkish Constitution)

Everyone has the freedom of thought and opinion No one shall be compelled to reveal his/her thoughts and opinions for any reason or purpose; nor shall anyone be blamed or accused because of his/her thoughts and opinions.

- Freedom of expression and dissemination of thought (Article 26 of the Turkish Constitution)

Everyone has the right to express and disseminate his/her thoughts and opinions by speech, in writing or in pictures or through other media, individually or collectively. This freedom includes the liberty of receiving or imparting information or ideas without interference by official authorities.

- Health services and protection of the environment (Article 56 of the Turkish Constitution)

Everyone has the right to live in a healthy and balanced environment. It is the duty of the State and citizens to improve the natural environment, to protect the environmental health and to prevent environmental pollution.

- Protection of historical, cultural and natural assets (Article 63 of Turkish Constitution)

The State shall ensure the protection of the historical, cultural and natural assets and wealth, and shall take supportive and promotive measures towards that end.

- Right to petition (Article 74 of the Turkish Constitution)

Citizens and foreigner resident in Turkey, on the condition of observing the principle of reciprocity, have the right to apply in writing to the competent authorities and to the Grand National Assembly of Turkey with regard to the requests and complaints concerning themselves or the public.

3.1.2. Turkish Civil Law

Rights and constraints concerning the real estates are defined in respective section of the Turkish Civil Law No. 4721 (Official Gazette dated 08.12.2001 and numbered 24607). The provisions of Turkish civil law are accepted in all stages of the project.

3.1.3. Law on the Right to Information

Law on the Right to Information No.4982 (Official Gazette dated 24.10.2003 and numbered 25269) defines the process concerning the right to information. It regulates this right in line with the principles of equality, impartiality and transparency, which are the prerequisites of democratic and transparent administration.

3.1.4. The Law on Use of the Right to Petition

Citizens of the Turkish Republic are entitled to apply Turkish Grand National Assembly and the public authorities by written petition, in respect to their requests and complaints, in accordance with the Article 3 of the Law on Use of the Right to Petition No.4982 (Official Gazette dated 01.11.1984 and numbered 3071). On the condition of reciprocity and using Turkish language in their petitions, foreigners residing in Turkey are entitled to enjoy this right.

3.1.5. Expropriation Law

Expropriation Law No.2942 (Official Gazette dated 08.11.1983 and numbered 18215) ensures that the process works duly in accordance with the objective, authority, justification and subject of the process, in cases where expropriation is compulsory.

3.1.6. Environmental Law

The Environmental Law No.2872 (Official Gazette dated 11.08.1983 and numbered 18132) aims to protecting the environment, which is a common asset of all living things, in line with the principles of sustainable development and in a balanced manner.

3.1.7. Regulation on Environmental Impact Assessment

This Regulation (Official Gazette dated 25.11.2014 and numbered 29186) was prepared in the context of the Article 10 of the Environmental Law.

It aims to prevent the potential destructive environmental impacts of the projects and decrease or alleviate the existing environmental impacts of these projects.

Regulation on Environmental Impact requires this project to conduct a public information meeting. According to this Regulation, the primary objective of the public information meeting is to inform and consult the public on the project. The regulation requires the meeting to be conducted in the project site, accessible for the interested people; and the date and venue of the meeting need to be approved previously by the Governor and announced on a local and a national newspaper, at least 10 days prior to the meeting. Similar announcements will also be posted to the neighbouring villages and counties, by the staff of the Governor.

The comments and suggestions expressed in the meeting should be recorded by the representatives of the Ministry of Environment and Urbanization. These written opinions and suggestions should be revised throughout the project life.

3.1.8. Mining Law

It includes the Mining Law No.3213 (Official Gazette numbered 15.06.1985 and dated 18785) and the amendments made on this Law by the Mining Law No.6592 (Official Gazette 18.02.2015 and 29271). This law defines the regulation concerning exploration, opening and operating mines in Turkey. Gökırmak Copper Mine Project implemented by Acacia Mining was prepared and will be implemented in line with these laws.

3.2. International Standards

3.2.1 The Equator Principles³

Equator Principles Financial Institutions (EPFIs) adopted a series of principles which were published in 2006 and updated in June 2013 and designed to guarantee that the projects financed by EPFIs are socially and environmentally accountable and establish a framework to determine, assess and manage the social and environmental risks in the financing of the project. Accordingly, these policies and principles set out the requirements that have to be complied with by the borrowers who are responsible for planning and implementing the project activities. These principles are designed to prevent the negative impacts on ecosystems and communities affected by the project to the extent it is possible; and if these impacts are inevitable, to alleviate them and mitigate them to the best extent possible and/or compensate them accordingly.⁴

The Equator Principles are in conformity with the sustainability guideline of IFC. The Equator Principles which are related to the stakeholder engagement set out the following rules:

Principle 5 stipulates that projects should continuously consult with the project affected communities and other stakeholders in a structured and culturally sensitive manner that is in harmony with the community. This principle also requires that the consultation should be independent, voluntary and serving to the objective of information and that the needs of the project affected groups are determined. In cases where such consultancy needs are structured and assumed, EPFI may ask for preparation of stakeholder engagement plan. The consultation should be “free” (from any external manipulation, intervention or coercion), “pre-planned” (disclosure of information in time) and “relevant” (understandable and accessible information) and applied not only to the first stage of the project, but also the whole project duration.

⁵Furthermore, there should be a grievance mechanism in place. Principle 6 requires creation of a mechanism that

³ The Equator Principles (EP III), June 2006

⁴ The Equator Principles (EP III), June 2013, 1
Equator Principles (EP III), June 2006, 4

systematically receives and records grievances of the project affected population and ensures the project team take action to resolve the grievance within a certain timeline.⁶ Principle 2 “Social and Environmental Impact Assessment”, Principle 4 “Action Plan and Management System”, Principle 5 “Consultation and Disclosure” Principle 6 “Grievance Mechanism” are the Equator Principles which are applicable for the project.⁷

3.2.2 Guidelines and Principles of World Bank /International Finance Cooperation (IFC)⁸

Acacia Mining takes various sections of the Principles and Guidelines of World Bank Group for the social aspects of the projects. These references are as follows:

- Sustainability Framework, Performance Standards and Guidelines (and their notes of International Finance Corporation, 2012
- Operational Policy (OP) 4.12 of the World Bank (issued in December 2001)

Sustainability Framework of IFC comprises IFC policies and eight performance standards concerning sustainability.

The objectives of Performance Standard 1 are to identify and evaluate environmental and social risks and impacts of the project; to foresee and prevent the risks and impacts on employees/workers, affected communities and environment; in cases where prevention is impossible to alleviate such risks and impacts and in cases where there are marks of impacts, to apply hierarchy of risk/impact alleviation for the purpose of compensating/balancing the risks and impacts; to encourage clients to reinforce their environmental and social performance through effective use of management systems; to ensure delivery of proper responses to the complaints of communities and requests of other stakeholders and manage this grievance mechanism effectively; to extent close cooperation in subjects that may affect project affected communities and to provide the tools needed to this end; and to disclose and exchange concerned environmental and social information.⁹ One of the key concepts of the Performance Standard 1 is stakeholder engagement. Stakeholder engagement is “the basis for building strong, constructive and responsive relationships that are essential for the succesful management of a project’s environmental and social impacts” PS 1 confirms that the relationship is related with the risks and impacts and generally covers “mapping and planning stakeholder, disclosure and dissemination of information, consultation and participation, grievance mechanism and continuing reporting to the project affected groups”.

3.2.3 EBRD Environment and Social Policy Performance Requirements¹⁰

The European Bank for Reconstruction and Development (EBRD) is committed to ensuring that all its investments take into account environment and social sustainability. In reviewing investments, the Bank is guided by its Environmental and Social Policy which was updated and approved on 7th May 2014. Key to this policy is Performance Requirement 10 which addresses disclosure and stakeholder engagement. The requirements of PR10 are as follows:

- Clients are required to conduct stakeholder engagement on the basis of providing local communities that are directly affected by the project and other relevant stakeholders with access to timely, relevant and accessible information in a culturally appropriate manner and free of manipulation, coercion or intimidation.
- Stakeholder engagement will involve stakeholder identification and analysis, stakeholder engagement planning, disclosure of information, consultation and participation, grievance mechanism, and ongoing report to relevant stakeholders.
- The nature and frequency of stakeholder engagement will be proportionate to the nature and scale of the project and its potential adverse impacts on the affected communities, the sensitivity of the environment and the level of public interest.
- Clients are required to define clear roles, responsibilities and authority as well as designate specific personnel to be responsible for the implementation and monitoring of stakeholder engagement activities.

Disclosure and consultation requirements are to be built into each part of the project cycle. Community engagement is to be achieved through informed participation and iterative consultation.

Clients are furthermore required to establish an effective grievance mechanism to receive and facilitate resolution of stakeholders’ concerns and grievances.

⁶ Ibid, 5

⁷ The Equator Principles (EP III), June 2006

⁸ IFC Performance Standards on Environmental and Social Sustainability, 2012

⁹ The options accepted to minimize the risks and impacts show variety. Risks and impacts can be cut, fixed, repaired and/or restored accordingly. Hierarchy of risk and impact alleviation is described in detail in the respective sections of Performance 2-8.

¹⁰ EBRD Environment and Social Policy. May 2014

3.2.4. Human Rights¹¹

The Universal Declaration of Human Rights is a declaration where fundamental rights and freedoms of women, man and children are identified, and guaranteed. The Declaration also offers general definitions of economic, social and cultural rights, in addition to the civil and political rights. The first Article of the Declaration follows “All human beings are born free and equal in dignity and rights. They are endowed with reason and conscience and should act towards one another in a spirit of brotherhood” and all Articles mention about the fundamental, cultural, economic, political and social rights of people all over the world. The Declaration, along with the International Covenant of Economic, Social and Cultural Rights, International Covenant on Civil and Political Rights and Optional Protocols constitute the International Human Rights Law.¹²

Stakeholder Engagement Plan is a document prepared in parallel with Human Rights Framework. Besides, Human Rights has an effective role in all fields of the project.

4. Stakeholder Engagement Strategy of Acacia Mining

Institutional Stakeholder Engagement Strategy ensures identification of stakeholders in all investments of Acacia Mining and establishment of relations with stakeholders on transparent, participatory and inclusive basis. This Strategy was developed for the purpose of offering guidelines for the Project Management Department to engage the stakeholders in the project management process.

Setting out with the principle of “sensitive, responsible and respectful Mining”, Acacia Mining gives priority to the stakeholder engagement in order to achieve its objectives. Acacia Mining applies the following principles in its relationships with stakeholders:

- To work by adding value to human beings, valuing them.
- To establish a human resources who create added value, are happy and committed.
- To support sincere, honest relations and support transparent communication.
- To act as a model of innovation and leadership and support our staff.
- To distinguish our company from others by our speedy, outcome-based and flexible approach.
- To train staff who improve their qualifications for the sustainability of our targets and future.
- To protect environment and natural resources with our environment-friendly approach.

Thus, thanks to the Stakeholder Engagement Strategy, Acacia Mining guarantees an engagement process which is transparent and accessible for everybody. Acacia Mining

- Identifies all stakeholders of the project; overviews stakeholders of all levels during stakeholder mapping, including the local people, public administrations, national and international stakeholders.
- Plans management of the relations with the stakeholders, impact of the stakeholder engagement on the project, tools and frequency of the communication to be established with the stakeholders.
- Performs locally active stakeholder communication so that the negative impacts of on the project affected communities can be minimised and maximise the benefits they get from the project.
- Records the grievances of the stakeholders and provides responses to the concerned stakeholder as soon as possible.
- Develops methods to ensure the access of the vulnerable groups in particular to the project.
- Follows a culturally-tailored manner and method in all communications.
- Uses different communication channels and offers opportunities of engagement for stakeholders for the purpose of ensuring active engagement.
- Offers the opportunity to other groups affected from the project, nongovernmental organizations in particular, to express their opinions on the activities proposed to be performed throughout the project life.
- Prepares Special Engagement Plan for the project as scope and requirements show variety for different projects; identifies the detailed action plan and ensure that the procedures are followed and reported.

Acacia Mining prepared its Stakeholder Engagement Strategy on the basis of the standards accepted by international organizations. In this context, Acacia Mining undertakes to comply with the requirements set out in the IFC Performance Criteria, the Equator Principles, EBRD Performance Requirements and requirements of United Nations Global Company in respect to the stakeholder engagement.

¹¹ Guidelines for Human Rights at Workplace, 2014.

¹² Guidelines for Human Rights at Workplace, 2014.

Acacia Mining ensures the engagement of all project affected stakeholders, and interested stakeholders, starting from the preliminary stage up to the operation process, as stated in the institutional strategy summarised above. Stakeholder Engagement Strategy operates a mechanism through which opinions and concerns of all stakeholders are expressed and offers activities peculiar to the project in order to alleviate the concerns of the stakeholders.

Acacia Mining determined “**Being Sensitive- Responsible- Respectful**” in all senses as its ultimate objective at the outset of the project. Acacia Mining aims to pursuing its objectives of being an innovative leader with its approaches concerning operation, environment management approach, health-safety-security, social benefits and social accountability throughout the project life.

Especially, Acacia Mining aims at contributing to the growth and development of Hanönü. In this context, Acacia Mining believes that the following are among its corporate responsibilities:

- to act fair in recruitment and give priority to the local people,
- to perform its shopping and procurement from the district sources as much as possible,
- to contribute to the social, cultural and economic development of Sarayönü,
- to work to improve the educational, structural and health services in the district.

Furthermore, Acacia Mining plans to use **Acacia Mining Community Relations Office** which will play an active role in the stakeholder engagement process actively. This Office will accelerate the engagement of the stakeholders in Hanönü to the project process and make the local stakeholders perceive the importance placed by Acacia Mining to the corporate social responsibility.

5. Stakeholder Mapping

Stakeholder mapping is the first step of Stakeholder Engagement Plan. The objective of stakeholder mapping is to identify each stakeholder group, to define their roles and responsibilities in the project and to reveal the opportunities of interaction with stakeholders. It is important to conduct a stakeholder mapping at the outset of the project. Stakeholder mapping does not only list stakeholders, but also evaluates them and determines a priority ranking among their engagements levels depending on the project objectives and the expected impact. The dynamics among the stakeholders, risks and opportunities of inclusion to the project are taken into consideration in the stakeholder mapping process.

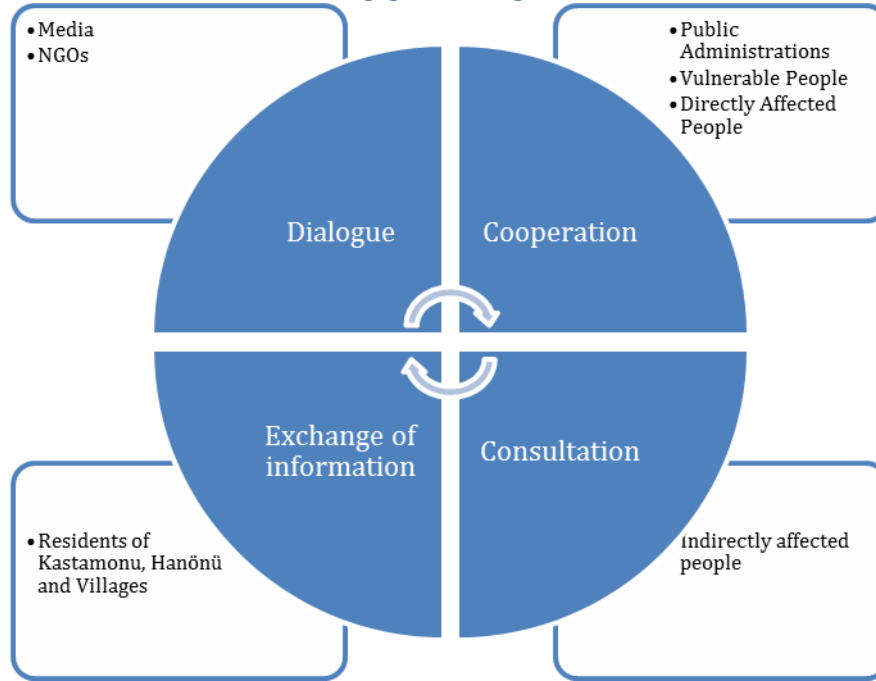
The stakeholders can be classified under two groups: internal stakeholders and external stakeholders. Broadly, for the purpose of this SEP, external stakeholders are those people and groups that are outside of the project but either impact on it, are impacted by it, show interest in it: whilst internal stakeholders are people who are working for Acacia Mine or its contractors and sub-contractors. Due to this distinction, the way the internal stakeholders within Acacia Mining and other stakeholders affect the project and are affected from the project can be identified clearly. During stakeholder mapping process, roles of the internal stakeholders in the project institutional engagement and the duration of their engagement are defined. During the mapping process of the external stakeholders, the role they assume throughout the project, methods and frequencies of the relations to be built with stakeholders are examined.

Stakeholder mapping should be continuously reviewed to ensure relevance and that people are not being missed out.

5.1. External Stakeholders

The external stakeholders in the Gökırmak Copper Mine Project represent any stakeholder that is affected by the project or affect the project to an extent. This includes the public administrations and the household affected by the project. The external stakeholders of the project are available in Figure 1.

Figure 1. Identification of Stakeholder and Engagement Diagram



5.1.1. Local Communities

These stakeholders are directly or indirectly affected by the project and also have the tendency to be affected by other activities of the project. Accordingly, communities are divided into three: directly affected households, indirectly affected households and vulnerable households.

5.1.1.1. Directly Affected Stakeholders

These stakeholders were affected by the project or acquisitions of land or meadow. They experienced loss of personal land and/or meadow due to the project and they were compensated for their losses financially. The ways these settlements close to the project implementation area are affected is different than the others. Each settlement is differently affected by the project and thus these stakeholders are divided into groups according to their settlements.

The settlements where these stakeholders reside are as follows:

- Vakıfgeymene Neighbourhood – Dereköy
- Vakıfgeymene Neighbourhood – Sepetçioğlu
- Vakıfgeymene Neighbourhood – Geymene
- Küreçayı Neighbourhood – Aşağıküreçayı
- Bağdere Village – Çaylı
- Bağdere Village – Çayağzı
- Bağdere Village – Bağdere
- Center Neighbourhood – Vakıf
- Center Neighbourhood – Center
- Center Neighbourhood – Yılanlı
- Gelinbükü Neighbourhood – Gelinbükü
- Gökçe ağaç Neighbourhood – Gökçe ağaç
- Gökçe ağaç Neighbourhood – Nefsigökçe ağaç

5.1.1.2. Indirectly Affected Stakeholders

These stakeholders are affected by the economic consequences of the project activities, although they are not directly affected by the project.

5.1.1.2.1. Settlements on Energy Transmission Line Direction

These settlements located on the direction of the Energy Transmission Line are indirectly affected by the project. These settlements are listed below:

- Sirke Village - Hanönü
- Akçasu Village - Hanönü
- Bölükyazı Village - Hanönü
- Musalla – Taşköprü
- Eski Hatça – Taşköprü
- Çördük – Taşköprü
- Kornopa – Taşköprü
- Hamzaoglu – Taşköprü

5.1.1.2.2. The Settlements Physical Neighbour to the Affected Settlements (3-5 km)

The people residing in these settlements that are neighbour to the settlements directly affected from the project are expected to be affected by the risks and opportunities expected to occur during the project life. These settlements are close to the project implementation area by 3 - 5 kms. These stakeholders are grouped within the following settlements:

- Küreçayı Neighbourhood – Yukarıküreçayı
- Yeniköy Village
- Yılanlı Village
- Yeniboyundurcak Village
- Hocavakıf Village

5.1.1.2.3. Hanönü District and Other Settlements Around

These stakeholders are the ones residing in Hanönü District and Taşköprü, the nearest district to Hanönü. These stakeholders are expected to be affected economically from the project. These stakeholders are grouped within the following settlements:

- Demircimüezzin Village
- Gökbelen Village
- Halkabük Village
- Kavak Village
- Kayabaşı Village
- Sarıalan Village
- Yenice Village
- Yukarıçakırçay Village
- Çakırçay Village
- Çaybaşı Village
- Taşköprü District

5.1.1.3. Vulnerable Groups

In any society there may be people who are vulnerable for a range of reasons such as extreme-poverty, social-exclusion, disability, age or a combination of reasons. The vulnerable groups are important stakeholders and one of the primary aims of the SEP is to give them an equal opportunity to have a say in the project so that the project can take account of their views and be responsive to their needs.

Engagement of vulnerable groups in the project activities during the project life would allow them to learn about the opportunities, improve their capacities and put their needs and options in a priority rank.

Their inputs and needs will be integrated to the common development of the project design and their opinions will be reflected to the common development strategies.

Contribution to be made by the vulnerable groups to the project is very important in terms of ensuring that the project achieves the expected efficiency. As this group is already in a sensitive situation, their inclusion to the project and determination of their needs and priorities would generate positive results.

It was found that the population is in ageing tendency in general around Hanönü district where the project is located and that the population increase is tend to decrease. Given the population pyramid, it can be seen that the section aged between 0-14 and constituting the basis of the pyramid occupies 14% of the total population. %14 is a low rate. The

pyramid expands with the age 50 and the rate of people aged 50 and over 50 make up 48% of the total population. The rate of the population aged between 15-49 is 37%. To this end, importance should be placed on the engagement of the elderly, which makes up the majority of the total population, in the project. Particularly, while the project implementation continues, design and implementation of social projects with the elderly would increase their commitment and contribution to the project.

5.1.2. Public Administrations

These stakeholders are the public administrations which have impact on the design, implementation and operation stages of the project. In the context of Gökırmak Copper Mine Project, the administrations and institutions have crucial importance in the project, as their approval and acceptance transactions are very important for the realization of the project. These stakeholders who are influential throughout the project life operate at national, regional and local level.

MİGEM (General of Mining Work , which is a stakeholder at national level, is very important for the project. MİGEM is the decision making body for any situation that may arise in relation to the state. For this reason, the relations developed in advance would prevent any problems that may arise. To this reason, as stated in the Indicative External Stakeholder Engagement Plan, there respective managers have to visit MİGEM every two months.

Muhtars (head of a village or district and elected by a election) in this group are key stakeholders for the project. Cooperation with muhtars is crucial for project implementation as they are often a bridge between the project and the project affected stakeholders. As they are elected leaders and representatives of the villages, they act as a bridge between Acacia Mining and project affected households.

Public Administrations at National Level

- Ministry of Energy and Natural Resources
- Directorate General of Mining Work
- Energy Market Regulatory Authority
- TEİAŞ

Public Administrations at Provincial Level

- Kastamonu Governorship
- Kastamonu Provincial Directorate of Environment and Urbanization
- Kastamonu Provincial Directorate of Disaster and Emergency
- Kastamonu Provincial Directorate of National Education
- Kastamonu Provincial Directorate of Health
- Kastamonu Regional Directorate of Forest
- Kastamonu Provincial Directorate of Food, Agriculture and Livestock
- Kastamonu 23th Regional Directorate of State Hydraulic Works
- Kastamonu 15th Regional Directorate of State Highways
- Kastamonu Provincial Directorate of Planning and Coordination
- Kastamonu Municipality
- Kastamonu Special Provincial Administration
- Northern Anatolia Development Agency
- Turkish Labor Agency- Kastamonu

Regional Official Organs

- Hanönü Municipality
- Hanönü District Governorship
- Hanönü District Office of Chief Clerk
- Hanönü District Directorate of Civil Registry
- Hanönü District Directorate of Special Administration
- Hanönü District Directorate of Fiscal Directorate
- Hanönü District Directorate of Land and Registry
- Hanönü Union of Village Delivery Service
- Hanönü Social Solidarity and Assistance Foundation
- Hanönü District Health Directorate
- Hanönü District Directorate of Forestry Operation
- Hanönü District Directorate of Food, Agriculture and Livestock
- Hanönü District Directorate of National Education
- Hanönü District Directorate of Public Training
- Hanönü District Police Department
- Hanönü District Gendermarie
- Hanönü Ziraat Bank Branch
- Taşköprü Municipality
- Taşköprü District Governorship

Directly Affected Village Muhtars

- Muhtar of Hanönü Center Neighbourhood
- Muhtar of Vakıfgeymene Neighbourhood
- Muhtar of Gelinbükü Neighborhood
- Muhtar of Gökçeagaç Village
- Muhtar of Bağdere Village
- Muhtar of Küreçayı Village

Indirectly Affected Village Muhtars

Settlements On the Direction of Energy Transportation Line

- Muhtar of Sirke Village
- Muhtar of Akçasu Village
- Muhtar of Bölük yazı Village
- Muhtar of Musalla Village
- Muhtar of Eski Hatça Village
- Muhtar of Çördük Village
- Muhtar of Kornopa Village
- Muhtar of Hamzaoğlu Village

Settlements Physically Neighbour to the Affected Settlements

- Muhtar of Yeniköy Village
- Muhtar of Hocavakıf Village
- Muhtar of Yeniboyundurcak Village
- Muhtar of Yılanlı Village

Other Settlements In Hanönü District

- Muhtar of Demircimüezzin Village
- Muhtar of Gökbelen Village
- Muhtar of Halkabük Village
- Muhtar of Kavak Village
- Muhtar of Kayabaşı Village
- Muhtar of Sarıalan Village
- Muhtar of Yenice Village
- Muhtar of Yukarıçakırçay Village
- Muhtar of Çakırçay Village
- Muhtar of Çaybaşı Village

5.1.3. Media

Keeping regular relations with media stakeholders is sufficient to deliver regular information in Kastamonu Province and Hanönü District, at local and national level. In any case, media play an important role in the public information and creation of public perception on the project. Local and regional media agencies engaged in the project field are as follows:

- <http://www.hanonu.com/>
- <http://www.haberler.com/hanonu/>
- <http://www.kastamonuhanonudernegi.com/Haberler.aspx>
- Taşköprü Post Newspaper
- Taşköprü Headlines Newspaper
- Doğrusöz Newspaper
- Açıksöz Newspaper
- Nasrullah Newspaper
- Correspondent of Anadolu News Agency to Hanönü
- Correspondent of Anadolu News Agency to Kastamonu
- Correspondent of Doğan News Agency to Kastamonu
- Correspondent of İhlas News Agency to Kastamonu
- Correspondent of Cihan News Agency to Kastamonu

5.1.4. Non-Governmental Organizations

Civil and commercial partners are the people who have the tendency both to affect and be affected by the project. Development of balanced relationships with these stakeholders is important for the project life. These stakeholders

include district and village associations, local, regional and national non-governmental organizations and village cooperatives. Detailed list of these stakeholders are as follows:

District and Village Associations¹³

- Social Solidarity Association of Ankara-Hanönü and Villages
- Kastamonu Federation of Hanönü Associations
- Social Solidarity Association of Kastamonu Hanönü Residents
- Association of Hanönü District and its Villages (Istanbul)
- Association of Kastamonu/Gökçeğaç Village (Istanbul)
- Social Solidarity and Development Association of Kastamonu/ Hanönü/Yeni Boyundurcak Village
- Social Solidarity Association of Kastamonu/Hanönü Hocavakıf Village
- Social Solidarity and Cultural Development Association of Kastamonu/Hanönü/ Bölük yazı Village
- Environmental Protection and Improvement Association of Kastamonu/Hanönü District

Local and Regional Non-Governmental Organizations

- Hanönü Chamber of Merchants and Craftsmen
- Kastamonu Chamber of Trade and Industry
- Kastamonu Union of Chamber of Merchants and Craftsmen
- Provincial Representation of Chamber of Geophysics Engineers under TMMOB (Unions of Chambers and Commodity Exchanges of Turkey)
- Kastamonu Human Rights Association
- Provincial Representation of TEMA to Kastamonu
- Chamber of Mining Engineers

Village Cooperatives:

- Bağdere Forest Cooperative
- Gökçeğaç Forest Cooperative
- Küreçayı Irrigation Cooperative

Non-governmental Organizations at National Level

- Wild Life Protection Association
- TEMA
- Nature Association
- Turkish Miners Association
- Greenpeace
- Union of Historical Towns
- Foundation for the Protection and Promotion of Environment and Cultural Heritage (ÇEKÜL)

5.1.5. Academic Institutions

The educational institutions in and around Hanönü

- are as follows:
- Hanönü Nursery
- Şehit Faruk Karagöz Primary School
- Şehit Faruk Karagöz Regional Primary Boarding School
- Kastamonu University and Taşköprü Vocational College

Kastamonu University and Taşköprü Vocational High School Among these institutions, the Nursery, Primary School and Regional Primary Boarding School use the same premise, while Hanönü Multi-Program Anatolian High School has its own premise. They are all located in city center. However, dormitory of Regional Boarding School is located very close to the Waste Storage Facility, which is one of the work fields of the project. To this end, the precautions to be taken in case of a disaster or accident that may occur in Boarding School and other schools and provision of necessary training are of great importance. Provision of information to these stakeholders is very important in creating public opinion and public information as well.

Kastamonu University is the only university in Kastamonu where the project is located. University is a very reliable source of information and research needs. Presence of university in the project information process is a very effective method ensuring reach-out the public through various channels. Face-to-face contacts with the academicians in the university is recommended to be conducted when the need arises to the opinion of the project management.

¹³ The contact information for the village associations is available in Annex 11.

In addition, other universities are among the stakeholders of the project. It is recommended that the students who are students in other universities and desire to conduct apprenticeship in the project and the ones who desire to conduct technical visit to the project are accepted during the lifetime of the project.

5.1.6. Potential Future Stakeholders

These stakeholders are the ones that migrate to the regional for employment opportunities. Integration with local communities, change of the neighbourhood culture, creation of displeasure in the residents of the region are among the possibilities. For this reason, these potential future stakeholders should be taken into consideration in project planning. The relationships to be constructed with these stakeholders is important in terms of the project affected settlements. As Gökırmak Copper Mine Project will be the primary reason for these stakeholders' migration, it is very important that they develop balanced and respectful relationships with the residents of the project affected settlements. Thus a "Migration Management Plan" will be prepared as soon as possible.

5.2. Internal Stakeholders

Internal Stakeholders are the managers and personnel of Acacia Mining and its subcontractor affiliates, their representatives and suppliers. All of these stakeholders are included in the impact framework of the project. Communication with internal stakeholders is important in terms of the relationships to be constructed with external stakeholders. Also, according to the Contractor Management Plan the "internal" stakeholders will be informed about project progress and issues. Acacia Mining Organisational Charts displaying internal stakeholders are available in Annex-12.

The following list presents the internal stakeholders identified:

- Executive Board of Acacia Mining
- General Manager of Acacia Mining
- Unit Managers of Acacia Mining (Mining, VHS, HR, etc.)
- Director and Team of Public Relations of Acacia Mining
- Security and Ethics Committee of Acacia Mining
- Central Unit Managers of Ilbank Holding
- Staff of Acacia Mining
- Workers' Union
- Manager of the Subcontractor
- Workers of the Subcontractor
- Suppliers
- Mine Transportation Cooperative/ Company
- Drilling Unit
- Security

Description of Internal Stakeholder Engagement Plan determines the subject matters of their internal communication and sharing process among themselves. *The Executive Board* manages and oversees the whole process. *General Manager* of Gökırmak Copper Mine is the highest inspection organ for the internal stakeholders of Acacia Mining. Conduct of meeting by the General Manager with unit managers three times a week is very important for the social progress of the project. Employment planning in these meetings is of particular importance.

Public Relations Coordinator and the team is another critical stakeholder of the project. It is necessary that the Public Relations Team is effective and active in project implementation process and construct balanced relationships with the project affected settlements. Organizational Diagram of the social team of the project is available in Annex-5. PR unit has got 4 experts (2 women, 2 men) and they are responsible for stakeholder engagement in local communities. Within the Public Relations unit one of the experts is the head of the unit and others are community liaison officers.

Another stakeholder that will be effective in the project is the Security and Ethics Committee. Security and Ethics Committee comprises various managers and employees of Acacia Mining and its Subcontractors. The main objective of the Security and Ethics Committee is to evaluate the discipline problems of the workers as encountered during the construction and operation processes of the project. At the moment, Acacia Mining does not have a Security and Ethics Committee. However establishment of this Committee, which will be very effective in the solution of the problems that may encountered during the lifetime of the project, is recommended.

Although there is not a Workers' Union at the moment, Workers' Union is an important internal stakeholder of the project. If the workers become members to a Union in the future, the Union needs to be engaged in the project process.

The subcontractor which are planned to be hired are key stakeholders of the project. Acacia Mining, when making general internal evaluation of the subcontractors, will take the communication between the subcontractors and the project affected settlements and the complaints received from the subcontractors as a basis. Particularly, meeting with the Managers and Staff of Subcontractors is utmost important. Social Progress Report to be prepared by the Managers of Subcontractors needs to be discussed with the Public Relations Unit and the General Manager on regular basis. Social Progress Report Template to be filled by the Subcontractors is available in Annex 3.

Suppliers are the companies which supplies local, regional and national goods and services to Acacia Mining. The priority for the procurements should be preference of local procurement in the stakeholder engagement process. Conduct of procurements from local suppliers would generate positive project impact on the stakeholders living in project affected settlements.

There is not a Mine Transportation Cooperative/ Company established in relation to the project at the moment. Foundation of Mine Transportation Cooperative/ Company is important when the construction phase is completed and operation stage is initiated. The cooperative/company is important in terms of increasing commitment of the local public to the project as the cooperative/company will give priority to the employment of the local people.

Drilling Unit is an internal stakeholder of the project. Drilling Unit conduct its activities within the licence field. Drilling Unit may be located close to the settlements, as well as the licence field. For this reason, this unit's communication with external stakeholders in a balanced manner is important for the project.

Security is the unit providing the social security on fields of Acacia Mining. Security Unit is operated in full respect to the human rights and fundamental freedoms. Conduct of identity controls at the entry points of the fields would ensure security and thus constitutes an important building block of occupational health and safety. Building proper relationships between security and the residents of the project affected settlements and the workers on the field is crucially important.

Participation to the Project Orientation Work by all stakeholders identified as internal stakeholders is necessary. Human Resources Unit will conduct the Orientation Work with the assistance from other units. For example, following the correct communication seminars conducted by Human Resources, Public Relations Unit can provide information on the cultural structure of the settlements, gender sensitivity, social activities being conducted, the points requiring attention, grievances in process and the ones settled.

In addition, establishment of Community Consultation Board which will be lead by internal stakeholders carries great importance for the internal stakeholder engagement. Community Consultation Board comprises the representatives of the local communities and certain stakeholders. Internal stakeholders support the foundation process of the Board and the Board comprises representatives of external stakeholders. Thanks to the Community Consultation Board, local stakeholders play an active role locally in the decision making process. At the moment, there is not such a Board. But establishment of such a Board under the leadership of internal stakeholders, particularly Public Relations Unit, is highly recommended.

6. Indicative Internal and External Stakeholder Engagement Plan

Indicative Stakeholder Engagement Plan offers detailed information on the stakeholder engagement. The Plan is divided into two sections, including one on external stakeholders and one on internal stakeholders. One indispensable component of this plan is stakeholder mapping. The Plan ensures preparation of an open profile of the stakeholders and clear sight of the relationships between the project and the stakeholders. Another important component of the Indicative Stakeholder Engagement Plan is the meeting frequency. Meeting with all of the stakeholders listed on the matrixes on the underlined subject matters at the pre-determined timeline is crucially important. Frequency of the meetings can be increased when needed.

6.1. Indicative External Stakeholder Engagement Plan

This plan presents activity levels of the stakeholders, their impacts on the project, their roles in the project engagement, the ways the engagement will be conducted, engagement frequency and the responsible unit of Acacia Mining and the following matrix (Table 2) is the tabulated version of this plan. Table 2 should be continuously reviewed to ensure relevance and that people are not being missed out. Contact information of the stakeholders in the list can be found in Annex-3. The parts analysed by the Matrix are as follows:

- *Activity Level* represents the responsibility extent of the stakeholder and his/her effectiveness extent. In this sense, this extent is identified as at province level, regional level and local level.
- *Definition of Stakeholder* includes the responsibilities and activities of the stakeholder.
- Impact is his/her relationship with the project. Effectiveness levels are evaluated under three headlines, including directly affected from the project, affecting the project, affecting and being affected from the project.
- *Role in the Project* shows how they are related to the project. The relationship between the stakeholders and project can be seen in this section. Furthermore, it explains why stakeholder engagement is so important and specifies the level of engagement.
- *Subjects of Meeting/Interview* identifies the subject matters that need to be discussed with the stakeholder at the predetermined frequency.
- *Method of Information* specifies the communication tools and ways that may be used for engagement, such as face-to-face meetings and brochures, etc.
- *Frequency* establishes a calendar for engagement.
- Acacia Mining Responsible Officer determines the person who will manage this engagement process.

Table 2. Indicative External Stakeholders Engagement Plan

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
1. Local Communities								
1.1 Directly Affected Stakeholders								
<ul style="list-style-type: none"> • Vakıfgeymene Neighbourhood /Dereköy • Vakıfgeymene Neighbourhood /Sepetçioğlu • Vakıfgeymene Neighbourhood /Geymene • Küreçayı Neighbourhood /Aşağıküreçayı • Bağdere Village / Çaylı • Bağdere Village /Çayağzı • Bağdere Village /Bağdere • Central Neighbourhood / Vakıf • Central Neighbourhood /Center • Central Neighbourhood / Yılanlı • Gelinbükü Neighbourhood / Gelinbükü • Gökçe ağaç Village / Gökçe ağaç • Gökçe ağaç Village / Nefsigökçe ağaç 	Local	These stakeholders are directly affected by the project. They experienced loss of personal land and/or meadow due to the project and they were compensated for their lost assets financially.	Affected	As directly affected people, subsistence and welfare of these stakeholders are directly affected from the project. Any public /local development investment would impose direct impact on these stakeholders. Moreover, in satisfaction of these stakeholders would generate negative impacts on the project. These villages may be impacted by the project in a number of ways: Livelihoods may be impacted by temporary and permanent land acquisition: the villages may be impacted due	Delivery of project information, receipt/ discussion of grievances (complaints, requests, opinions and suggestions) In addition to the general information on the project, the directly affected communities will receive information on topics that they are interested.	Visit Brochure Information meeting	Weekly	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
				to increased traffic, noise and dust related to blasting and other mine construction activities; there may be impact due to influx issues and cultural heritage. For this reason, participation of these stakeholders in the design, implementation, construction and operation stages of the project carries critical importance.				
1.2. Indirectly Affected Settlements								
1.2.1. Settlements On the Direction of Energy Transmission Line								
<ul style="list-style-type: none"> • Sirke Village – Hanönü • Akçasu Village/ Hanönü • Bölükyazı Village – Hanönü • Musalla – Taşköprü • Eski Hatça – Taşköprü • Çördük – Taşköprü • Kornopa - Taşköprü • Hamzaoglu - Taşköprü 	Local	These settlements are located on the Energy Transmission Line	Affected	They affected due to the Energy Transmission Line Provision of security of the line is very important for these settlements	Delivery of project information, receipt/ discussion of grievances (complaints, requests, opinions and suggestions)	Brochure, Information meeting	Monthly	Public Relations Unit
1.2.2. The Settlements Physically Neighbour to the Affected Settlements (3-5 km)								

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
<ul style="list-style-type: none"> • Küreçayı Neighbourhood / Yukarıküreçayı • Yeniköy Village • Yılanlı Village • Yeniboyundurcak Village • Hocavakıf Village 	Local	These stakeholders reside at locations neighbouring the settlements directly affected by the project. They did not lose land or asset due to the project, but will be affected from the economic developments arising from the project.	Affected	Although they have not lost land due to the project, these stakeholders will be affected by the dimension and scale of the project. This group needs to be included to the group which will be subject to the opportunities and risks of the project.	Delivery of project information, receipt/ discussion of grievances (complaints, requests, opinions and suggestions)	Visit, Brochure, Information meeting	Monthly	Public Relations Unit
1.2.3. Other Settlements in Hanönü District								
<ul style="list-style-type: none"> • Demircimüezzin Village • Gökbelen Village • Halkabük Village • Kavak Village • Kayabaşı Village • Sarıalan Village • Yenice Village • Yukarıçakırçay Village • Çakırçay Village • Çaybaşı Village 	Local	They are the stakeholders residing in other settlements in Hanönü. They are, not physically, but economically affected by the project.	Affected	They are not directly physically affected by the project. These stakeholders may be affected from the employment opportunities of the project and economically affected from the regional growth.	Delivery of project information, receipt/ discussion of grievances (complaints, requests, opinions and suggestions)	Brochure, Information meeting	When needed	Public Relations Unit
Taşköprü District	Regional	Taşköprü District is the closest district to Hanönü. Taşköprü is important for the project in terms of its more developed accommodation facilities and higher employment potential.	Affected	Taşköprü is the closest district which can be consulted during the project life when needed. Management of the relationships with these stakeholders is very important. Balanced relationships should be sustained	Delivery of project information, receipt of grievances (complaints, requests, opinions and suggestions)	Brochure, Information meeting	When needed	

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
				with two parties to prevent any conflict between the residents of Hanönü and Taşköprü in respect to the project.				
1.3. Vulnerable Groups								
Vulnerability Arising From characteristics such as Gender, Age, Disability, Poverty Levels, Geographical Terrain , literacy level etc.	Local	This group comprises people who are highly dependent on environmental conditions and socially sensitive, such as women, children, the disabled and the elderly. Kastamonu Province has elderly population which is the second highest in Turkey. Average age	Affected	Social norms and cultural barriers may hinder and operation stages of the project stakeholders' engagement. Vulnerable groups are the groups whose engagement is necessary. Engagement aims at minimizing the negative project impact on them and reinforce their commitment to the project.	Delivery of project information, receipt/ discussion of grievances (complaints, requests, opinions and suggestions)	Visit, Brochure, Information meeting	Once in two weeks	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
		in the province is 37.6. This general appearance in the province is valid for Hanönü District as well.		Particularly, the project should place emphasis on the participation of the elderly. Vulnerable people may face challenges in taking part in consultation exercises, or they may have needs that are specific and different from the general community. Potential impacts of the project may also be felt more intensely by vulnerable people.				
2. Public Administrations								
2.1. Public Administrations at National Level								
Ministry of Energy and Natural Resources	National	It is the Ministry which aims at using the energy and mine resources efficiently, effectively, safely, timely and environment-friendly, and thus increasing external independence and providing highest contribution to the welfare of the country.	Affecting	These organs have comprehensive information on project. All documents, such as EIA are approved by this administrations and shared with them.	Delivery of project information, information on grievance mechanism (complaints, requests, opinions and suggestions)	Visit, Correspondence	When needed	Head of Public Relations Unit and Heads of Relevant Units

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
MİGEM	National	It is the Directorate responsible for mines.	Affecting	MİGEM is a key stakeholder of the project. It has an active role in both construction and operation process of the project. MİGEM is the decision making authority for any dispute that may arise between the stakeholders and Acacia Mining. Balanced relations maintained with MİGEM is important in terms of preventing any problem in the future and resolving the problems.		Visit, Correspondence	6 months	Head of Public Relations Unit and Heads of Relevant Units
Energy Market Regulation Authority (EPDK)	National	It is the independent authority that regulates electricity, natural gas, petrol and LPG markets in Turkey. It acts as a supreme board independent from the government	Affecting	This stakeholder is influential particularly expropriation stage of the project.		Visit, Correspondence	When needed	Head of Public Relations Unit and Heads of Relevant Units

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
TEİAŞ	National	It is the public administration which conducts electricity transmission activities in line with the overall energy and economy policies of the government.	Affecting	Relationships with this stakeholder that is important in the construction of the energy transportation lines is very important.		Visit, Correspondence	When needed	Head of Public Relations Unit and Heads of Relevant Units
2.2. Public Administrations at Provincial Level								
Kastamonu Governorship	Regional	It is the highest administrative unit of government in Kastamonu.	Affecting	It is the provincial decision making organ. The licenses/permits concerning project construction, application and operation are obtained from these stakeholders. These licenses/permits are needed for the realization of the project. Their interest is hidden in the sustainable regional growth which will be achieved with environment-friendly collective development initiatives.	Delivery of project information, information (complaints, requests, opinions and suggestions) Developing livelihood programmes or understanding the potential impact of migration into the area.	Visit	When needed	Public Relations Unit
Kastamonu Provincial Directorate of Environment and Urbanization	Regional	It is the directorate responsible for environmental and forestry affairs in Kastamonu.	Neutral			Visit	Monthly	Public Relations Unit
Kastamonu Provincial Directorate of Disaster and Emergency	Regional	It is the directorate responsible for disasters and emergency cases.	Neutral			Visit	When needed	Public Relations Unit
Kastamonu Provincial Directorate of National Education	Regional	It is the official directorate responsible for educational affairs in Kastamonu.	Neutral			Visit	When needed	Public Relations Unit
Kastamonu Provincial Directorate of Health	Regional	It is the official directorate responsible for health affairs in Kastamonu.	Neutral			Visit	When needed	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Kastamonu Regional Directorate of Forest	Regional	It is the official directorate responsible for health affairs in Kastamonu.	Affecting			Visit	Monthly	Public Relations Unit
Kastamonu Provincial Directorate for Food, Agriculture and Livestock	Regional	It is the official directorate responsible for agriculture in Kastamonu.	Neutral			Visit	Quarterly	Public Relations Unit
Kastamonu 23th Regional Directorate of State Highways	Regional	It is the official directorate responsible for water affairs in Kastamonu.	Affecting			Visit	When needed	Public Relations Unit
15th Kastamonu Regional Directorate of State Highways	Regional	It is the official directorate responsible for state highways in Kastamonu.	Affecting			Visit	When needed	Public Relations Unit
Kastamonu Provincial Directorate of Planning and Coordination	Regional	It is the official directorate responsible for planning in Kastamonu.	Neutral			Visit	When needed	Public Relations Unit
Kastamonu Municipality	Regional	It is the regional government unit with an elected President and Council in Kastamonu.	Affecting			Visit	When needed	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Kastamonu Governorship Special Provincial Administration	Regional	It is the Special Administration unit of Kastamonu Governorship.	Affecting			Visit	Monthly	Public Relations Unit
Northern Anatolia Development Agency	Regional	It is the agency that aims at realizing the local potential in order to give momentum to economy and achieve sustainable development.	Affecting and Affected	Development Agency It has a leading role in the development activities to be conducted during the project life.		Visit	When needed	Public Relations Unit
IŞKUR- Kastamonu	Regional	It is the employment agency.	Affecting and Affected	Vocational trainings may be developed with this stakeholder during the lifetime of the project.		Visit	When needed	Public Relations Unit
2.3. Regional Official Organs								

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Hanönü Municipality	Local	It is the biggest local government unit organized locally and operated through an elected Head and Council in Kastamonu.	Affecting	It is a very influential stakeholder in the project process as it is the highest local government unit. It will support the infrastructure improvement activities of the municipality, which will be necessary due to the population increase in the District as a result of the project. It is important that a civilized and sensitive relationships with these stakeholders.	Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	Weekly	Public Relations Unit and relevant units.
Hanönü District Governorship	Local	They are administrative operational centers of Hanönü	Affecting	They are the official decision making organs and approval mechanisms. Daily contact is made with these stakeholders in line with the needs of the project. Their support is necessary for the realization of the project. Cooperation with these stakeholders is very important as the project can not be	Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	Weekly	Public Relations Unit
Hanönü District Office of Chief Clerk	Local		Affecting			Visit	Once in two weeks	Public Relations Unit
Hanönü District Directorate of Civil Registry	Local		Neutral			Visit	2 Weeks	Public Relations Unit
Hanönü District Directorate of Special Administration	Local		Affecting			Visit	2 Weeks	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Hanönü District Directorate of Fiscal Directorate	Local		Affecting	implemented totally without the licenses/permits granted by these official administrations. Furthermore, they have a role in the sustainable growth of the region, which is an objective of the project.		Visit	2 Weeks	Public Relations Unit
Hanönü District Directorate of Land and Registry	Local		Affecting			Visit	2 Weeks	Public Relations Unit
Chairman of Hanönü Union of Village Delivery Service Union	Local		Affecting			Visit	2 Weeks	Public Relations Unit
Hanönü Social Solidarity Foundation	Local		Neutral			Visit	When needed	Public Relations Unit
Hanönü District Health Directorate	Local	It is the public administration responsible for health affairs.	Neutral		Delivery of project information, information (complaints, requests, opinions and suggestions) Obtaining an understanding of the health baseline of the surrounding community and capacity and location of different type of health centers	Visit	2 Weeks	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Hanönü District Directorate of Forestry Operation	Local	It is the official directorate responsible for and forestry affairs in Kastamonu.	Affecting		Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	Monthly	Public Relations Unit
Hanönü District Directorate of Food, Agriculture and Livestock	Local	It is the official directorate responsible for livestock and agriculture.	Affecting		Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	When needed	Public Relations Unit
Hanönü District Directorate of National Education	Local	It is the public administration authorized for	Neutral		Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	2 weeks	Public Relations Unit
Hanönü District Directorate of Public Training	Local	formal and nonformal education programmes.	Neutral			Visit	2 weeks	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Hanönü District Police Department	Local	It is responsible for ensuring public security and public order in line with the respective legislation.	Affecting		Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	Weekly	Public Relations Unit
Hanönü District Gendermarie	Local	It is the military force responsible for police duties in civil population.	Affecting			Visit	Weekly	Public Relations Unit
Hanönü Ziraat Bank Branch	Local	It is the bank providing agricultural loans in the district.	Affecting	It is the only bank in the district. It has significant influence on manufacturers due to the loans it gives.	Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	When needed	Public Relations Unit
Taşköprü Municipality	Regional	It is the closest district governorship to Hanönü.	Affecting	Taşköprü is the closes district to the district where the project is implemented. Thus it will be affected economically and socially. Construction of balanced and good relations with these stakeholders is important for the	Delivery of project information, information (complaints, requests, opinions and suggestions)	Visit	When needed	Public Relations Unit
Taşköprü District Governorship	Regional	It is the closest district governorship to Hanönü District.	Affecting			Visit	When needed	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
2.3.1. Directly Affected Village Muhtars								
Muhtars of following neighbourhoods: Hanönü Center, Vakifgeymene, Gelinbuku. Muhtars of the following villages: Gökçeagaç, Bağdere, Küreçayı	Local	It is the elected local administrative unit of the settlements directly affected from the project.	Affecting	It is the person providing communication with project affected households and village cooperatives. He has a word in processes and has the capacity to influence the project affected households. For this reason, it is a must to have regular relationships with muhtars to ensure two way communication between the local level demands (LLD) and Acacia Mining. Muhtars act as a bridge in communication and have crucial importance for the sustainability of the project.	Delivery of project information, (complaints, requests, opinions and suggestions)	Telephone, Visit Formal meetings	Weekly and more frequently if needed.	Public Relations Unit
2.3.2. Indirectly Affected Village Muhtars								
2.3.2.1 Settlements On the Direction of Energy Transmission Line								
Muhtars of villages along the transmission line: Sirke Village, Akçasu, Bölük yazı, Musalla, Eski,	Local	They are the elected local government units of the	Affecting	These stakeholders managing the settlements on this	Delivery of project information,	Brochure and other material on the	When needed	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Hatça, Çördük, Kornopa and Hamzaoglu.		settlements on the direction of energy transportation line in Hanönü and Taşköprü.		transportation line are important.	information (complaints, requests, opinions and suggestions)	project such as the ESIA and ESMPs. Telephone, Visit Formal meetings will be held with muthars during design and construction	Weekly during construction.	
2.3.2.2. Settlements Physically Neighbour to the Affected Settlements (3-5 km)								
Muhtars of Akçasu, Yeniköy, Sirke, Hocavakıf, Yeniboyundurcak and Yılanlı Village	Local	They are the elected local government units of the settlements affected by the project as they are the neighbouring villages.	Affecting	They are important as they run the villages close to the project affected settlements.	Delivery of project information, information (complaints, requests, opinions and suggestions)	Telephone, Visit	2 Weeks	Public Relations Unit
2.3.2.3. Other Settlements in Hanönü District								
Muhtars of Demircimüezzin, Gökbelen, Halkabük, Kavak, Kayabaşı, Sarıalan, Yenice, Yukarıçakırçay, Çakırçay and Çaybaşı Village	Regional	They are the elected local government units of the other settlements in Hanönü.	Affecting	These stakeholders running other villages in this project affected district are important.	Delivery of project information, information (complaints, requests, opinions and suggestions)	Telephone, Visit	When needed	Public Relations Unit
3. Media								
<ul style="list-style-type: none"> http://www.hanonu.com/ http://www.haberler.com/hanonu/ http://www.kastamonu 	Regional	These are the newspapers and webpages broadcasting regional news	Affecting	In writing and visual The press is very important in our country and it guides people. Thus	Delivery of project information, information (complaints,	Telephone, Visit	When needed	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
<p>hanonudernegi.com/Haberler.aspx</p> <ul style="list-style-type: none"> • Taşköprü Post Newspaper • Taşköprü Headlines Newspaper • Doğrusöz Newspaper • Açıksöz Newspaper • Nasrullah Newspaper 		on internet and printed media.		development of cultivated and balanced relationships with the press is necessary.	requests, opinions and suggestions)			
Correspondent of Anadolu News Agency to Hanönü	Local	It is the only local press unit in the locality.	Affecting			Visit, Brochure, Announcement, Advertisement	Weekly	
<ul style="list-style-type: none"> • Representation of Anadolu News Agency to Kastamonu • Representation of Doğan News Agency to Kastamonu • Representation of İhlas News Agency to Kastamonu • Representation of Cihan News Agency to Kastamonu <p>4. Non-Governmental Organizations</p>	Regional	They are the agencies offering local and regional news to the national press.	Affecting			Visit, Brochure, Announcement, Advertisement	When needed	
4.1. District and Village Associations								
<ul style="list-style-type: none"> • Social Solidarity Association for Hanönü and Its Villages- Ankara • Social Solidarity Association of Hanönü Residents • Association of Hanönü District and its Villages (Istanbul) • Association of Kastamonu/ Hanönü/ Gökçeada Village (Istanbul) • Social Solidarity and Improvement Association of 	National	They are the associations founded by the local people migrating to the city.	Affecting	These stakeholders, although they are not always continuously present in the locality, they have the potential to influence the locality. Contact should be made with these associations when needed in line with the needs of the project.	Delivery of project information, information (complaints, requests, opinions and suggestions)	Telephone, Visit	When needed	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Kastamonu/Hanönü/ Yeni Boyundurcak Village <ul style="list-style-type: none"> • Social Solidarity Association of Kastamonu/ Hanönü/Hocavakıf Village Yeni Boyundurcak Village • Social Solidarity and Cultural Development Association of Kastamonu/Hanönü/ Hanönü Village • Association of Environmental Protection and Improvement of Kastamonu Hanönü Yenice Village 								
Federation of Kastamonu Hanönü Associations	Regional		Affecting			Telephone, Visit	When needed	Public Relations Unit
4.2. Local and Regional Non-Governmental Organizations								
Hanönü Chamber of Merchants and Craftsmen	Local	While their foundation and membership are compulsory, they are not governmental units but non-governmental organizations organized as professional organizations.	Affecting	It may be necessary to contact and consult these stakeholders during the project life time. NGOs have the competence to comprehend and interpret the current situation in the region. Furthermore, support can be received from them in social activities to be conducted.	Delivery of project information, information receipt/ discussion of grievances (complaints, requests, opinions and suggestions)	Visit	1 month	Public Relations Unit
<ul style="list-style-type: none"> • Kastamonu Chamber of Trade and Industry • Kastamonu Union of Chamber of Merchants and Craftsmen • Provincial Representation of Chamber of Geophysics Engineers under TMMOB (Unions of Chambers and Commodity Exchanges of Turkey • Chamber of Mining Engineers 	Regional		Affecting			Visit	When needed	

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Kastamonu Human Rights Association	Regional	They are the associations founded on volunteer basis and active in fields of environment, social social activities	Affecting			Visit	When needed	
Provincial Representation of TEMA to Kastamonu	Regional		Affecting			Visit	When needed	
4.3. Village Cooperatives								
<ul style="list-style-type: none">• Bağdere Forest Cooperative• Gökçe ağaç Forest Cooperative• Küreçayı Irrigation Cooperative	Local	These are forest and irrigation cooperatives of the villages directly affected by the project.	Affected	As these stakeholders shapes the subsistence of the villages directly affected by the project, they are important for the project.	Delivery information (complaints, requests, opinions and suggestions)	Visit	When needed	Public Relations Unit
4.4. Non-governmental Organizations at National Level								
Wild Life Protection Association	National	These are the associations active in environmental and social fields at national level.	Affecting	These stakeholders may be consulted when needed in respect to the social or environmental projects to be planned together.	Delivery of information on the project	Visit, Correspondence	When needed	Public Relations Unit
TEMA	National		Affecting					
Nature Association	National		Affecting					
Turkish Miners Association	National		Affecting					
Greenpeace	International		Affecting					
Union of Historical Towns	National		Affecting					
Foundation for the Protection and Promotion of Environment and Cultural Heritage (ÇEKÜL)	National		Affecting					
5. Academic Institutions								
Hanönü Nursery	Local	It is the nursery located in Hanönü.	Affected	As these stakeholders are affected by the project in terms of	Delivery of information on the project,	Visit	1 month	Public Relations Unit

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Şehit Faruk Karagöz Primary School	Local	It is the Primary School in Hanönü.	Affected	educational services. An increase in the student number of the district is expected as a result of the population increase arising from the project. The increase in the number of students affect educational institutions. Particularly, Regional Primary Boarding School is very close to the waste storage facility in the project field. Educational services may be interrupted during the construction of the waste storage facility. In addition, any accident that may occur during operation phase may result in a disaster. Thus these stakeholders are very important for the project.	training on what to do in case of disaster	Visit	1 month	
Şehit Faruk Karagöz Primary School	Local	It is the regional boarding school in Hanönü.	Affected			Visit	1 month	
Şehit Faruk Karagöz Regional Primary Boarding School	Local	It is the only high school in Hanönü.	Affected			Visit	1 month	

External Stakeholders	Activity Level	Definition of the Stakeholder	Impact	Explanation of the Impact / Role in the Project	Subjects of Meeting	Method of Information	Frequency	Acacia Made Responsible Officer
Kastamonu University and Taşköprü Vocational College	Regional	It is the only and biggest university of Kastamonu.	Affecting	Delivery of information to the University on the project is important in terms of ensuring that the students and the stakeholders with whom university is in close contact are informed correctly.	Delivery information receipt/ discussion of grievances (complaints, requests, opinions and suggestions)	Visit	When needed	
Other Universities	National	Contact may be made with the relevant departments of other universities in Turkey for apprenticeship and technical site visit.	Affected	The students of other universities who want to conduct apprenticeship under the project or site visit to the project should be provided with this opportunity.	Delivery of information on project Planning of the site visits	Visit, Correspondence	When needed	
6. Potential Future Stakeholders								
Those migrated to the region in search for jobs	Regional and National	They are the stakeholders migrated to Hanönü and its surrounding in search of jobs.		The project is expected to bring migrants to Kastamonu province and Hanönü district. The migrants will try to find employment opportunities. This will increase income opportunities.		Brochure, meetings, website, etc.	When needed	Public Relations Unit

6.2. Indicative Internal Stakeholder Engagement Plan

This plan offers the definition of stakeholders, subjects of meeting with them, methods and frequency of information. The following matrix (Table 3) is tabulated version of the above-mentioned. The parts analysed by the Matrix are as follows:

- *Definition of Stakeholder* includes the responsibilities and activities of the stakeholder.
- *Subjects of Meeting/Interview* identifies the subjects to be discussed with the stakeholder at the determined frequency.
- *Method of Meeting/Interview* explains how the meeting will be made.
- *Methods of Information* stands for the communication means and methods to be used for information; for example grievance portal, meeting, presentation, etc.
- *Frequency* establishes a calendar for engagement.

Social Structure Diagram of Acacia Mining Gökırmak Copper Mine Project is as stated in Annex 5. According to this Diagram, Public Relations is the most important building stone of the Project. It is recommended that the Public Relations Unit comprises one Director and 3 experts to be responsible for effective communication with all stakeholders, follow up of grievances and delivery of information on the project. By this way, Public Relations Unit can follow the grievances of the stakeholders regularly and work effectively for the prevention and settlement of the problems and conflicts. Conduct of visits to the settlements affected by the project and contacting affected muhtars at the frequency stated in the Indicative External Stakeholder Plan is very important for the project, both at the construction and operation period of the project. Such activities of Public Relations Unit of Acacia Mining would confirm the corporate objective of the project “Sensitive, Responsible and Respectful Mining”.

Table 3. Indicative Internal Stakeholder Engagement Plan

Internal Stakeholders	Definition of the Stakeholder	Subjects of Meeting	Method of Meeting/Interview	Method of Information	Frequency
Executive Board	is the highest decision making authority	Delivery of information on project Discussion of grievances General overview of subcontractors Evaluation of Employment Planning	Meeting, Telephone Visit	Grievance Portal Meeting, Presentation Toolbox Meetings	Monthly
General Manager	He is the General Manager of Gökirmak Copper Mine.	Delivery of information on project Discussion of grievances	Meeting,	Grievance Portal Meeting, Presentation Toolbox Meetings	3 times a week
Unit Directors (Mining, OHS, HR, etc.)	These are the stakeholders managing different units in Acacia Mining.	Delivery of information on project Discussion of grievances Employment planning Local procurement	Meeting,	Grievance Portal Meeting, Presentation Brochure, Poster Toolbox Meetings	3 times a week
Public Relations Director and his Team	They are the stakeholder	Delivery of information on project Discussion of grievances Review of the reports of subcontractors	Meeting,	Grievance Portal Meeting, Presentation Brochure, Poster Toolbox Trainings	Twice a week Monday- Friday
Security and Ethics Committee	It comprises directors of certain units of Acacia Mining, directors of some subcontractors and representatives of workers Its function is to evaluate the discipline issues concerning the workers.	Delivery of information on project Evaluation of staff problems Discipline problems of workers	Meeting,	Meeting, Presentation, Brochure, Poster, Toolbox Trainings	When needed
Staff of Acacia Mining	All staff of Acacia Mining.	Delivery of information on project Discussion of grievances	Meeting,	Meeting, Presentation, Brochure, Poster, Toolbox Trainings	When needed

Internal Stakeholders	Definition of the Stakeholder	Subjects of Meeting	Method of Meeting/Interview	Method of Information	Frequency
Central Units of Ilbank	Relevant units of Ilbank, including HR and PR	Delivery of information on project Discussion of grievances	Meeting,	Grievance Portal Meeting, Presentation, Toolbox Trainings	Monthly
Workers' Union	It is the Union to which workers of Acacia Mining and its subcontractors are members. At the moment, there is no union.	Rights of the workers, Occupational health and safety	Meeting, Visit	Meeting, Presentation, Brochure, Poster	(if founded) When needed
Managers of the Subcontractors	contracted throughout the project Managers of the Subcontractors	Delivery of information on project Discussion of grievances Review of the social reports, Employment planning	Meeting, Telephone, Visit	Meeting, Presentation, Brochure, Poster, Toolbox Trainings	1 month
Workers of the Subcontractor	They are the stakeholders working in subcontractors of Acacia Mining.	Delivery of information on project Discussion of grievances	Meeting,	Meeting, Presentation, Brochure, Poster, Toolbox Trainings	Weekly
Suppliers	They are the local, regional and national companies from which all goods and services of the project are procured	Delivery of information on project Discussion of grievances Local procurement	Meeting, Telephone	Meeting, Brochure, Poster	When needed
Mine Transportation Transportation Cooperative/ Company	The cooperative/ company founded to perform the transportation work of Acacia Mining between the mine pit and the facility	Delivery of information on project Discussion of grievances Discussion of project subjects	Meeting, Visit	Meeting, Presentation, Brochure, Poster, Toolbox Trainings	(if founded) When needed
Drilling Unit	It performs the drilling work of the project. Drilling activity performed by subcontractor is conducted by Acacia Mining	Delivery of information on project Discussion of grievances Discussion of drilling activities	Meeting, Visit	Meeting, Presentation, Brochure, Toolbox Trainings	When needed

Internal Stakeholders	Definition of the Stakeholder	Subjects of Meeting	Method of Meeting/Interview	Method of Information	Frequency
Security	It is responsible for the social security of the implementation fields (main office, open pit, explosives storage, etc.)	Delivery of information on project Discussion of grievances Discussion of security violations Staff training	Meeting,	Meeting, Presentation, Brochure, Poster, Toolbox Trainings	1 month

7. Grievance mechanism

In accordance with the international requirements, a grievance mechanism was established by Acacia Mining in order to receive, resolve and follow the concerns and complaints of the project affected communities. Acacia Mining will be accessible for the stakeholders and respond to all grievances (complaints, requests, opinions, suggestions) at the earliest convenience. The most important point in the grievance mechanism is to ensure that all grievances are effectively received, recorded and responded within a predetermined timeline and on the basis of their contents, by the public relations unit on the site, and that the corrective/regulatory action to be taken is acceptable to both parties. Such responses to the grievances would be satisfactory for both parties and activities would be followed and filers of the complaints would be informed on the outcomes of the corrective activities.

Experts of Public Relations Unit of Acacia Mining are responsible for building close relationships with the local people, other stakeholders and officials, updating them on the developments of the project, listening and recording their concerns about the project, receiving their grievances, filing them regularly and sharing them with the relevant officers of Acacia Mining in Ankara and Istanbul to ensure their speedy settlement.

In addition, Public Relations Unit of Acacia Mining in the site will be in regular contact with muhtars in the field. Village muhtars, who are the leaders of the local settlements, are responsible for transmitting all project-related information to the local people and grievances of the local people to Acacia Mining timely. Besides, Community Relations Office was opened in the locality. Project affected people may visit this Office and get their Grievances filed.

The communication methods to be used by internal and external stakeholders to get their grievances filed are available in Table 4.

Table 4. Methods of communication for grievances

Type of stakeholder	Means of communication	of	Method of communication			
			Web page	Call center of	Acacia Mining Unit	E-mail
Internal Stakeholders	In person Petition E-mail		www.acaciaMining.com.tr	0366 497 55 56	Mine Site Hanönü Mahallesi Alisakallı Caddesi No:26/A Hanönü / Kastamonu	hanonuik@acaciaMaden.com.tr
					0312 4409982 Head Office:Karaca Sok. 32/7 GOP Ankara	info@acaciaMaden.com.tr
External Stakeholders	In person Petition		www.acaciaMining.com.tr	0366 497 55 56	Acacia Mining Community Relations Office Atatürk Meydanı No:5 It is located in Hanönü / Kastamonu and open on Wednesdays and Fridays, between 09.00 and 17.00.	bilgitalap@acaciaMaden.com.tr sikayet@acaciaMaden.com.tr

7.1. External Stakeholders

External stakeholders are all stakeholders directly or indirectly affected from the project and they are not employed by Acacia Mining. The grievance forms that has to be filled are available in Annex 6 and Annex 7.

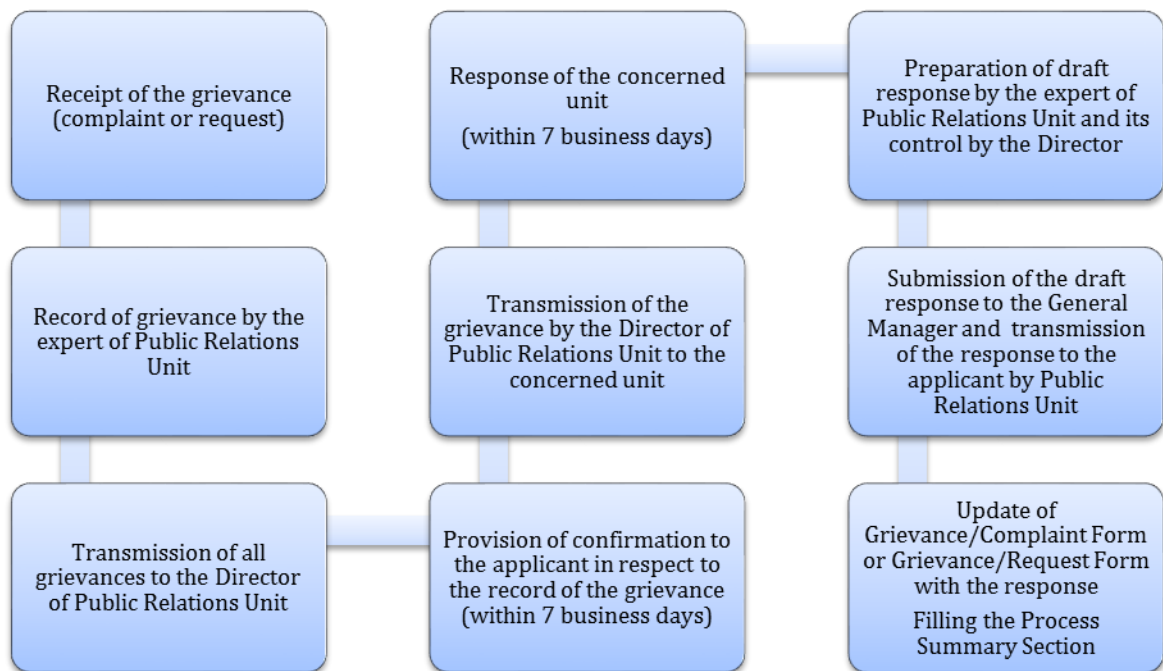
7.1.1. Grievance Mechanism for External Stakeholders

The operational flow of Grievance Mechanism for the external stakeholders is as follows:

1. Tools of information are prepared for grievance mechanism. Local people and stakeholders are informed. The tools are defined as follows:
 - Web page
 - E-mail address

- Brochure
 - Public meetings
 - Telephone
 - Video
 - Frequently Asked Questions (Brochure (Annex 8), web page, bulletin, etc.)
2. Channels of grievance are prepared and the grievances are collected through these channels. Channels of grievance are as follows:
 - Telephone
 - Personal visit to Acacia Mining
 - Personal visit to Local Acacia Mining Community Relations Office
 - Application through the grievance boxes (installed at the Hanönü Community Relations Office and at the directly affected settlements and sub-settlements)
 - Through concerned public administrations (district governorship, municipality, muhtars)
 - E-mail
 - Meetings
 - Through staff of Acacia Mining
 - By written petition
 - During site visits and miscellaneous
 3. All the grievances received through the channels are collected at the Public Relations Department.
 4. The grievances received are recorded electronically on the database and the recorded grievances are collected on grievance portal.
 5. After the grievances are recorded, it is transmitted to the Director of Public Relations. The grievance is then transmitted by the Director of Public Relations Unit to the concerned Unit.
 6. Director of Public Relations Unit contacts the person who filed the grievance to confirm the receipt of the grievance by telephone and/or email within 7 days.
 7. The concerned units provides the Public Relations Unit with their opinion and suggestions for the respective grievance in writing on the grievance- complaint or grievance-request form, within 7 days.
 8. Public Relations Unit prepares the draft response and submits it to the approval of the Director of Public Relations Unit. Director of Public Relations Unit consults the General Manager on the draft response. The General Manager decides the content of the response and approves it.
 9. The response having the signature of the General Manager is transmitted to the applicant by the Public Relations Unit.
 10. Following the response, Grievance/ Complaint Form or Grievance/Request Form is updated according to the outcome of the process which may include positive acceptance of the grievance and acceptance of the resolution by the applicant.
 11. A monitoring- evaluation system is established for the grievances. Monitoring process of grievances is recorded on the monitoring and evaluation system, by filling the numbers of days on the last section of the Grievance- Complaint Form and Grievance- Request Form. An independent agency makes meetings with the applicant at the end of the year for the evaluation process.

7.1.2. Grievance Mechanism and Work Flow for External Stakeholders



7.2. Internal Stakeholders

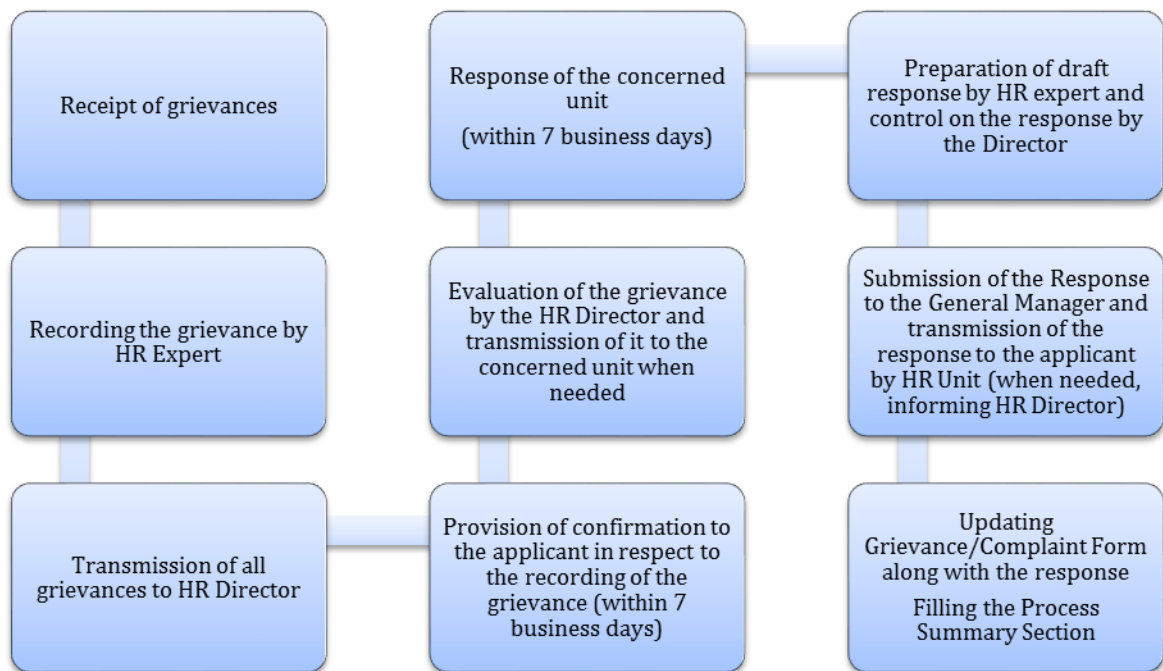
Internal Stakeholders are the workers, managers, representatives and suppliers who work for Acacia Mining and its subcontractors. The Grievance/Complaint Form to be used by them is available in Annex-9. The grievance- complaint form to be filled by the subcontractors, one of the most important stakeholders, and submitted to the Public Relations Unit of Acacia Mining is in the Annex-10.

7.2.1. Grievance/Complaint Procedure for Internal Stakeholders

Grievance/Complaint mechanism of internal stakeholder is as follows:

1. Internal stakeholders can initiate the grievance- complaint mechanism as follows:
 - Grievance box
 - E-mail
 - Petition
 - Web page
 - Telephone
 - Through subcontractor
 - Human Resources Unit
2. All of the grievances received through channels are collected in HR Unit.
3. The grievances receipt are recorded on HR expert on the database and the recorded grievances are collected on Grievance Portal.
4. In addition, internal stakeholders can also directly submit their grievances to the Members of Ethical Board or Ethical Rule Consultants.
5. After being recorded, the grievance is transmitted to the HR Unit. HR Unit transmits the grievance to the concerned unit.
6. HR Expert will give the applicant person/institution by telephone and/or e-mail within, confirmation of receipt, within 7 days.
7. The concerned units provides the Public Relations Unit with their opinion and suggestions for the respective grievance/complaint in writing on the grievance/complaint form, within 7 days.
8. Public Relations Unit prepares the draft response and submits it to the approval of the Director of Public Relations Unit. Director of Public Relations Unit consults the General Manager on the draft response. The General Manager decides the content of the response and approves it.
9. The written response having the signature of the General Manager (Official Response) is transmitted to the applicant by the Public Relations Unit; for all records, excluding those requiring confidentiality, Public Relations Director is informed.
10. Following the response, Grievance/Complaint Form is updated in case acceptance of the resolution by the applicant.
11. A monitoring- evaluation system is established for the grievances. Monitoring process of grievances is recorded on the monitoring and evaluation system, by filling the numbers of days on the last section of the Grievance/complaint Form. An independent agency makes meetings with the applicant at the end of the year for the evaluation process.

7.3.1. Internal Stakeholder Grievance/Complaint Flow Chart



8. Monitoring& Evaluation

The real objective in measuring the success of SEP is to transform the information acquired and the subjects agreed on under engagement into action. Determination of the components or policies which can not be changed with the stakeholders is important in terms of ensuring that they do not feel their opinions are ignored and prevent their disappointments. Stakeholder engagement has a sine qua non importance for the progress of policies and decisions and achievement of outcomes based on community and Acacia Mining's clients.

The most important point in an efficient SEP is to provide fully comprehensive and stable responses for the important subjects identified during engagement and establish communication with stakeholders on how to manage these subjects.

As stakeholders' engagement is an indispensable part of the project, established monitoring and evaluation mechanisms should be used for these plans and follow SEP. A potential SEP Monitoring Framework is defined as follows:

Table 3. SEP Monitoring Framework

Focus of Monitoring	Indicator of Monitoring	Duration	Frequency of Monitoring	Parties Responsible for Monitoring
Confidence of the Community and Satisfaction	-Attitude of project affected families against voluntary acquisition of land and the impressions obtained during interviews, the feedbacks taken. -Attitude of project affected families against living reacquisition activities and the impressions obtained during interviews, the feedbacks taken. -Attitude of project affected families against peace and income reacquisition and the impressions obtained during interviews, the feedbacks taken. - Attitude of stakeholders against community consultation process and the impressions obtained during interviews, the feedbacks taken.	Construction, Operation and Closure	Weekly and Monthly	Acacia Mining Community Relations Unit
			One in 6 months	Independent Community Expert/ Consultancy Company
Community consultation process and grievance mechanism	-Defined community consultation process- activity record, number of meetings conducted, number of participants in the community meetings, visits to the local officials and other visits paid to other local stakeholders, frequency of the visits paid to the project affected settlements, - Types of grievance mechanism methods, - Types of grievance mechanism methods, settled, closed problems and its outcomes.	Construction, Operation and Closure	Weekly and Monthly	Acacia Mining Community Relations Unit
			One in 6 months	Independent Community Expert/ Consultancy Company

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Annex.1

CONTACT DETAILS FOR ACACIA MINE COMMUNITY RELATIONS

DEAR STAKEHOLDERS

Acacia Mining Public Relations Office will be open between 09:00-17:00 every Wednesday and Friday.

From our staff in the office, you can:

- Get information about the project,
 - Learn how to make a job application,
 - Tell your requests and complaints
 - Tell your ideas,
 - Offer your suggestions.
- It is a pleasure for us to help you.

You can reach us from our management office telephones for 5 days a week between 08:00-17:00 and directly tell your requests and complaints. **0.366 497 55 56** You can also send us e-mails.

For your questions, please contact us at:

bilgitalep@acaciaMaden.com.tr and for your complaints please contact us at: sikayet@acaciaMaden.com.tr

Annex.2. Opening Letter of Acacia Mining Community Relations Office

Valued Authorities, residents, expatriates, workers, tradesmen and government officers of Hanönü and its Villages;

I greet all of you with respect and I wish the mercy of god for our kinsmen who have lost their lives in terrorist attacks and patience for those who they have left behind. We are confident that our strong country will overcome these difficult days.

First of all, as the Acacia Mining Family, I would like to thank you for your hospitality and helpful approach which you have shown us since the first day making us feel like your neighbors.

As Acacia Mining Operations, we are aiming to commence production in the early months of 2017 by speed up our construction and preparation efforts, thus rewarding this considerable investment to the district of Hanönü and to our County.

Distinguished citizens of Hanönü, our neighbors,

Acacia Mining Operations is proud to implement such a significant national project carried out with %100 Turkish investors which will reduce Turkey's dependence abroad. This pride should be shared by all of us. Of course companies exist to make profits. However, there are more important things than conducting trade such as; protecting the environment, the development and advancement of the region which we are investing in and the harmony, prosperity and happiness of those who live there. These are priorities which constitute an absolute necessity for us.

In this regard, to prevent harming nature, the forests and water resources we will utilize the latest world class technological systems. We will take all necessary precautions to prevent citizens living in neighborhoods close to the mine from being affected from our activities.

Valued citizens of Hanönü,

When commencing the Hanönü Copper Mining Project we based our activities on the objective of being "a sensible-accountable-respectful mine". We will never abandon our aim of being a pioneer and an example in terms of our management, environmental policies, health-security-safety, benefiting the community and social responsibility. This can only be achieved with your support.

As Acacia Mining Operations, supporting the development of Hanönü with all our means, hand in hand all together by working sincerely is among our most important goals. For example;

- Being fair during recruitment processes and assigning priority to the district,
- Conducting trade and procurement from the district as much as possible,
- Contributing to the social, cultural, economic development of Hanönü,
- And working towards strengthening education, infrastructure and health services in the district.

Are all objectives which we consider to make up the corporate responsibilities of Acacia Mining Operations. In the coming days we will conduct information sessions regarding the procedures and processes which we will follow in this regard.

With our hundreds of employees we will your neighbors for many long years to come. We hope that together we can make a valuable contribution to the economy of our country, in the shortest possible time with this significant investment that will make the district of Hanönü known in Turkey and in the world.

We will always need your support during this quest.

Our employees are our most treasured assets. The most important thing for us is that our colleagues working at Acacia Mining Operations and contractor firms live in safety and health by adhering to work health and safety rules while they are at work and also when they are with their families.

We wish all our employees, our neighbors in Hanönü, our friends from Hanönü who live in other provinces and their families days filled with health, harmony and happiness. We will be closer to you with the information office which we will open in Atatürk Square in Hanönü on the 27th of October. Acacia Mining Community Relations Office will be at your service from 9:00AM-5:00PM Wednesdays and Fridays.

With respects.

Veli Gökdere Operations Manager

Hakan	Karan	Public	Relations	Direct
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Annex.3. Social Progress Report of Acacia Mining Gökırmak Copper Mine

SOCIAL PROGRESS REPORT OF ACACIA MINİNG GÖKİRMak COPPER MINE

Date:

Issued by:

Institution:

1. Employment Status

Data Table of Employment Status					
		Number of Women	Number of Men	Total Number	%
SUMMARY	Number of Staff				
	<i>Total Number of Local Staff on the Project Field</i>				
	Hanönü and Its Villages				
	Taşköprü				
	Kastamonu and Its Districts				
	<i>Total Number of Staff out of the Project Field (Other Provinces)</i>				
DETAIL	Total Number of Local Staff on the Project Field				
	<i>Total number of staff from the project affected villages</i>				
	<i>Total number of staff from the district (excluding the districts in the province where the project is located)</i>				
	<i>Total number of staff from neighbouring districts (other districts in the province where the project is located)</i>				
	OTHER PROVINCES				
	Total Number of Staff from Project directly affected villages				
	Dereköy				
	Sepetçioğlu				
	Geymene				
	Aşağıküreçayı				
	Çaylı				
	Çayağzı				
	Bağdere				
	Vakıf				
	Hanönü Merkez				
	Yılanlı				
	Gelinbükü				
	Gökçe ağaç				
	Nefsigökçe ağaç				

2. Locally Procured Goods and Services

Type of Expenditure	Last Month's Amount (TL)	Last Month's Amount (TL)	This Month's Amount (TL)
Basic Food/ Meal/Market			
Construction Materials/ Construction Works			
Fuel Oil/ Diesel/Petrol			
Vehicle Rent/ Transportation			
Labor Cost/ Wage			
Auto repair and spare parts			
Total			

3. Vehicle Renting

	Number of Rent Vehicles	Total Amount Paid (TL)
Settlement		
<i>Dereköy</i>		
<i>Sepetçioğlu</i>		
<i>Geymene</i>		
<i>Aşağıküreçayı</i>		
<i>Çaylı</i>		
<i>Çayağzı</i>		
<i>Bağdere</i>		
<i>Vakıf</i>		
<i>Hanönü Merkez</i>		
<i>Yılanlı</i>		
<i>Gelinbükü</i>		
<i>Gökçe ağaç</i>		
<i>Nefsigökçe ağaç</i>		
<i>Taşköprü</i>		
<i>Kastamonu Other Provinces</i>		
<i>Kastamonu Center</i>		
<i>Other Provinces</i>		
Total		

4. Received Grievances

(Please attach the grievance record forms)

1.1. Grievance Records			
Heading of the Subject	This Month (Reported)	Remained Unresolved From Previous Months	Overall Total
Number of Grievances			

Number of Grievances In Process/ Resolved		
Heading of the Subject	Heading of the Subject	%
Number of Grievances In Process		
Number of Grievances Closed		
TOTAL		

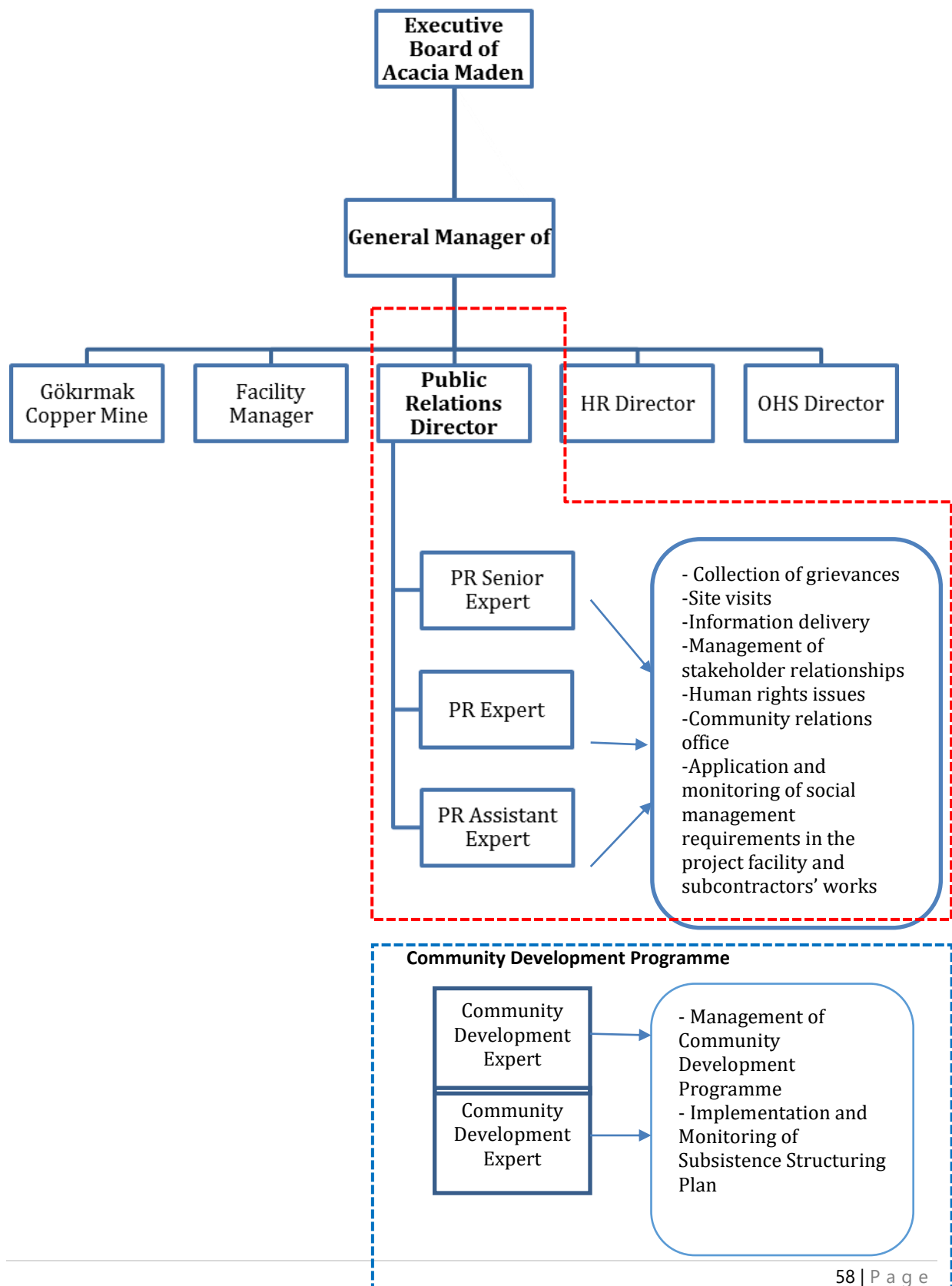
Annex 4. Institutional Contact Information of External Stakeholders

Stakeholders	COMMUNICATION (0336)
Public Administrations	
<i>Public Administrations at National Level</i>	
Ministry of Energy and Natural Resources	0312 212 64 20
MİGEM	0312 212 80 00
Energy Market Regulation Authority (EPDK)	0312 201 40 00
TEİAŞ	0312 222 81 60
<i>Public Administrations at Provincial Level</i>	
Kastamonu Governorship	214 11 22 214 17 90
Kastamonu Provincial Directorate of Environment and Urbanization	215 23 68 215 23 70
Kastamonu Provincial Directorate of Disaster and Emergency	2148818 212 08 72
Kastamonu Provincial Directorate of National Education	214 10 06
Kastamonu Provincial Directorate of Health	212 41 45 214 10 66
Kastamonu Regional Directorate of Forest	214 10 85 214 15 08
Kastamonu Provincial Directorate of Food, Agriculture and Livestock	214 31 68
Kastamonu 23th Regional Directorate of State Highways	214 92 30 214 92 27
15 th Kastamonu Regional Directorate of State Highways	215 23 28
Kastamonu Provincial Directorate of Planning and Coordination	214 94 99
Kastamonu Municipality	214 11 53 214 10 48
Northern Anatolia Development Agency	212 58 52
İŞKUR- Kastamonu	214 64 29
<i>Regional Official Organs</i>	
Hanönü Municipality	497 51 96
Hanönü District Governorship	497 51 80
Hanönü District Office of Chief Clerk	497 51 80
Hanönü District Directorate of Civil Registry	497 51 80
Hanönü District Directorate of Special Administration	497 51 80
Hanönü District Directorate of Fiscal Directorate	497 51 80
Hanönü District Directorate of Land and Registry	497 51 80
Chairman of Hanönü Union of Village Delivery Service Union	497 51 80
Hanönü Social Solidarity Foundation	497 51 14
Hanönü District Health Directorate	497 52 53
Hanönü District Directorate of Forestry Operation	497 50 12
Hanönü District Directorate of Food, Agriculture and Livestock	497 50 31
Hanönü District Directorate of National Education	497 51 82
Hanönü District Directorate of Public Training	497 51 97
Hanönü District Police Department	497 57 21

Hanönü District Gendermarie	497 50 02
Hanönü Ziraat Bank Branch	497 51 29
Taşköprü Municipality	417 10 58
Taşköprü District Governorship	417 10 09
<i>Directly Affected Village Muhtars</i>	
Muhtar of Hanönü Center Neighbourhood	0535 820 74 30
Muhtar of Vakıfgeymene Neighbourhood	0543 475 30 59
Muhtar of Gelinbükü Neighborhood	0544 915 44 53
Muhtar of Gökçeagaç Village	0546 977 20 45
Muhtar of Bağdere Village	0543 475 30 59 0544 326 42 80
Muhtar of Küreçayı Village	0542 333 78 56
<i>Indirectly Affected Village Muhtars</i>	
<i>Settlements Physically Neighbour to the Affected Settlements</i>	
Muhtar of Akçasu Village	0539 452 04 93
Muhtar of Yeniköy Village	0532 326 10 88
Muhtar of Sirke Village	0532 591 56 33
Muhtar of Hocavakıf Village	0543 351 18 91
Muhtar of Yeniboyundurcak Village	0544 426 85 92
Muhtar of Yılanlı Village	0539 579 53 21
<i>Hanönü İlçesi ve Yakınındaki Diğer Yerleşimler:</i>	
Muhtar of Demircimüezzin Village	0536 735 28 64
Muhtar of Gökbelen Village	0537 386 63 08
Halkabük köyü Muhtarı	0537 271 69 47
Muhtar of Kavak Village	0546 414 05 02
Muhtar of Kayabaşı Village	0537 463 51 20
Muhtar of Sarıalan Village	0535 232 36 85
Muhtar of Yenice Village	0536 931 17 34
Muhtar of Yukarıçakırçay Village	0545 538 59 27
Muhtar of Çakırçay Village	0535 620 61 73
Muhtar of Çaybaşı Village	0538 921 84 35
<i>Media</i>	
http://www.hanonu.com/	
http://www.haberler.com/hanonu/	
http://www.kastamonuhanonudernegi.com/Haberler.aspx	
Taşköprü Post Newspaper	417 24 86
Representation of Anadolu News Agency to Kastamonu	214 88 85
Representation of Doğan News Agency to Kastamonu	212 5601
<i>Non-Governmental Organizations</i>	
<i>District and Village Associations</i>	
Social Solidarity Association for Hanönü and Its Villages- Ankara	0312 365 36 32
<i>Local and Regional Non-Governmental Organizations</i>	
Kastamonu Chamber of Trade and Industry	214 10 74
Kastamonu Union of Chamber of Merchants and Craftsmen	214 62 85
Kastamonu Human Rights Association	2130007
<i>Village Cooperatives</i>	
Bagdere Forest Cooperative	0543 475 30 59 0544 326 42 80
Gökçeagaç Forest Cooperative	0546 977 20 45

Küreçayı Irrigation Cooperative	0542 333 78 56
<i>Non-governmental Organizations at National Level</i>	
Wild Life Protection Association	0312 310 2845
TEMA	0212 283 78 16
Education Institutions	
Hanönü Nursery	497 50 05
Şehit Faruk Karagöz İlkokulu	497 50 05
Şehit Faruk Karagöz Primary School	497 50 05
Şehit Faruk Karagöz Regional Primary Boarding School	497 51 18
President of Kastamonu University and Taşköprü Vocational College	280 10 02

Annex 5. Social Organization Diagram of Acacia Mining Gökırmak Copper Mine Project



Annex 6. External Stakeholder Grievance Record Form

Grievance/Complaint Record Form of Acacia Mining (External)				
Applicant:			Complaint Record No:	
Priority Degree:				
Date of Record:		Date of Application:		
Date of Receipt Confirmation Given to the Applicant:				
Contact Information of the Applicant				
Name-Surname:		Tel:	Mobile:	
Agency/Company:		Address:	E-mail:	
Means of Delivery:				
Grievance box	E-mail	Petition (to Acacia Mining)	Web page	
Petition (3 rd agency/institution)	Telephone	Meeting/Interview (site visit, etc.)	Subcontractor	
Public Relations Unit	Other			
Type of Grievance			Type of Stakeholder	
Individual			Collective (number of people and names)	
Concerned settlement:				
Subject:				
Blast	Noise	Dust	Employment	Subcontractor
Drilling	Procurement	Visual	Security	
Human Resources	Damage (product, road, land, etc.)		Community Event (protest, etc.)	

Health and Security (including traffic)		Other		
Summary Information:				
Documents Concerning the Grievance		Available, attached.		Not available
Photographs Concerning the Complaint:		Available, attached.		Not available
Evaluation Concerning the Grievance/Complaint (Public Relations Director):				
Concerned Acacia Mining Unit:			Date of Referral to the Concerned Unit:	
SHE (Safety Health Environment)	Public Relations	Mining	HR	Maintenance
Finance	Security	Subcontractor	Facility	Other
Comment of the Unit Evaluating the Grievance:			Date of Response of the Concerned Unit:	
Developments/ Actions / Measures Taken:				

Estimated Cost of the Solution:									
Correspondences Concerning the Closure of the Grievance (email, memo, petition,etc)									
Number of Responses Sent: Available, attached.									
Date of Response Letter:									
Minutes of Meeting Prepared:									
Summary of Process:									
	Delivery of Grievance	Record of Grievance	Confirmation to Applicant	Referral to Concerned Unit	Referral to Concerned Unit	Transmission of Unit		Total Day	Date of Record-Response Letter Duration (Day)
Date									
Day									

Annex 7- External Stakeholder Grievance/Request Record Form

Reference Number:	
Full Name	
Contact Information	By Post: Please provide mailing address:
Please mark how you wish to be contacted (mail, telephone, e-mail)	By telephone:
	By e-mail:
Preferred language of communication	
Description of incident or grievance (What happened? Where did it happen? Who did it happen to? What is the result of the problem?):	
Date of incident/grievance	One time incident/grievance (date _____)
	Happened more than once (how many times? _____)
	On-going (currently experiencing problem)
What would you like to see to resolve this problem?	

Signature.....

Date.....

Please return this form to:

Details	
Company Name	Acacia Mining
Company Contact	Halime Taligaci
Postal Address	Hanönü Mahallesi Ali Sakallı Caddesi No: 26/A Hanönü / Kastamonu
Telephone Number	0366 497 55 56
Fax Number	0366 497 50 83
Email Contact	bilgitalap@acaciamaden.com.tr sikayet@acaciamaden.com.tr
Company site	http://www.acacia.com.tr/
Online Inquiry Form	http://www.acacia.com.tr/iletisim.php

Annex 8. Brochure of Gökırmak Copper Mine Project



Responsive, Responsible, Respectful Mining

Our vision at Acacia Mining Operations is

- to always prioritize occupational health and safety practices in all our operations
- to respect nature, people and local values,
- to conduct engineering works in line with corporate responsibility principles,

and thus become the most valued and respected mining company in Turkey.

Public Relations Policy

In the regions where we operate, it is our top priority to create a positive value through environmental, social and economic interactions. In order to ensure the execution of all business processes in an ethical, consistent, respectful, fair, transparent, constructive and participatory manner with the aim of becoming a "sensitive-responsible-respectful mine"

- we establish friendly-continuous communication with our stakeholders,
- protect natural and cultural values,
- create sustainable local development opportunities,
- create lasting value on and over quality of life

You can always reach us:

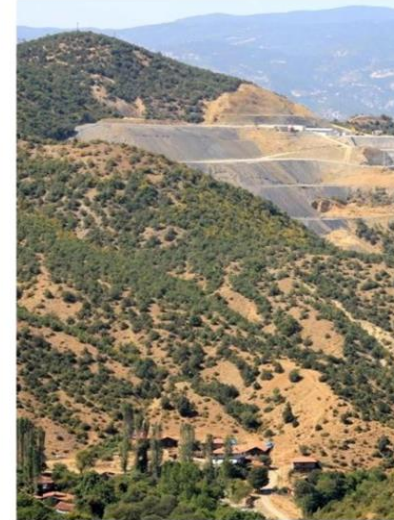
**Address: Hanönü Merkez
Bilgilendirme Ofisi**

Atatürk Meydanı No: 5
Wednesdays and Fridays
We are at your service between the hours of
09:00 to 17:00

Phone: [0.366 497 55 56]

E-mail: [bilgitalep@asyamaden.com.tr]

Web: [www.asyamaden.com.tr]



**GOKIRMAK
COPPER
PROJECT**

The importance of copper

Copper is a metal with thousands of uses in many other sectors including electrical and electronics, automotive, construction, transportation, chemicals and paint. The need for copper is increasing every day globally and unfortunately our country is importing \$5 billion worth of copper each year. Therefore, thanks to the copper produced by Turkish firms domestically; we should keep in mind **that external dependence will decrease, the exchange value of the Turkish lira against foreign currencies will increase, and mining will be liberated from the monopoly of foreign companies.** Therefore copper mining is a major national issue. Due to Turkey importing around 1 million tons of copper each year, approximately **16.5 billion (16.5 billion) in Turkish liras** is paid to investors abroad in foreign currency.

Our Project

As a result of a challenging process that took 7 years involving approximately 200 drills, hundreds of millions of liras in investment and hundreds of different technical studies, Hanönü Copper Mine Project is now in its construction phase. **1000 people work at the factory construction for 2 years, and about 700 people will work for at least 12 years and in production.** On the open quarry area **100 million cubic meters of excavation** will be carried out, and **300,000 tonnes of copper** at 1.64 grade and 80% recovery value will be derived from 23 million tons of ore. Thus, the economic value generated in 12 years will reach at least 5 billion Turkish liras, and thousands of families including Turkish investors, Turkish workers and most of all Hanönü locals will make a living on these lands.



We share the investment, we share the pride

Hanönü Copper Mine Project will change life in the district in a positive way through multifaceted and continuous benefits it will provide.

The main benefits of the project will include:

- **long-term employment opportunities for local people**
- **support for the economy and development of the district**
- **improving the infrastructure and quality of life**
- **education, health and sports projects**

"Job opportunities for thousands of Hanönü locals through national investment with one hundred percent Turkish capital!"

Working Together Towards the Development of Hanönü

The Council of Ministers has signed a decision of historical nature regarding Hanönü: "Shifting the axis point of Taşköprü Dam." In the same decision, it has been stated that suspension of the dam project until the outcome of the exploration activities will better serve the greater public interest. Asia Hanönü Copper Mining Project is of great importance for the Hanönü district, its people and its future. **Because through this investment Hanönü will win, Hanönü's people will win, and most importantly our country will!**

Our Employees are Our Most Valuable Asset

No job is more important than the safety, health and security of our employees, and their living in a peaceful environment with their family. Therefore, **our most important goal is to ensure that our employees return to their homes, their families and their loved ones at the end of each day in good health..**

Environmentally-Friendly Mining

Acacia Mining İşletmeleri A.Ş. will conduct environmental management that not only complies with the legislation in Turkey, but also one that **meets international standards.** Advanced technology to be used will prevent the pollution of natural resources such as soil, water and air.

Will the water and air quality deteriorate?

Since no combustion-heating etc is to be carried out at the plant, there will be no processes that pollute the air. Since water used in the plant will operate as a closed system water consumption and pollution or wastewater discharge will not take place.

Is cyanide to be used?

No cyanide will be used in this project. Cyanide is a chemical widely used in gold mining.

How will the copper be transported? Will there be trucks passing through neighborhoods?

During the excavation work to be held, the excavated material will be transported via roads to the east and west of the open quarry to the storage area, and ore to the factory area while ensuring minimal disturbance in residential areas.

Will the houses be affected by dust and noise?

A noise curtain will be erected at the open quarry area to prevent dust and noise, and tens of thousands of trees will be planted to support it. And supporting processes such as continuous irrigation will be carried out to prevent dust.

Will Acacia Mining be planting new trees? Will the mine site be green again?

More than a hundred thousand new trees will be planted both the mine site as well as the factory and other nearby areas, the mine site will become green and forest cover will be restored through turfing, erosion control and vegetation over thousands of acres.

Annex 9. Internal Stakeholder Grievance- Complaint Record Form

Acacia Mining Grievance/Complaint Record Form (Internal)			
Applicant:		Complaint Record No:	
Priority Degree:			
Date of Record:		Date of Application:	
Date of Receipt Confirmation Given to the Applicant:			
Contact Information of the Applicant			
Name-Surname:	Tel:	Mobile:	
Agency/Company:	Address:	E-mail:	
Means of Delivery:			
Grievance box	E-mail	Petition (to Acacia Mining)	Web page
Petition (3 rd agency/institution)	Telephone	Subcontractor	HR
Public Relations Unit	Other		
Type of Complaint			
Individual		Collective (number of people and names)	
Subject of the Complaint (Please provide details in the below). Event, date, time, venue, etc.			
(Please deliver it to the Human Resources Director, after you fill the above-mentioned information)			
Evaluation Concerning the Complaint (HR Director)			

Unit Responsible for Follow-up and Correction Action						Date of Referral to the Concerned Unit:		
SHE (Safety Health Environment) Public Relations Mining Finance Security Subcontractor						HR Maintenance Facility Other		
Comment of the Unit Evaluating the Complaint						Date of Response of the Concerned Unit:		
The Measure to be Taken by Concerned Unit:								
Approval:				General Manager:				
Summary of Response:						Date of Response:		
Number of Responses Sent: Available, attached								
Date of Response Letter:								
Minutes of Meeting Prepared:								
Summary of Process:								
	Delivery of Complaint	Record of Request	Confirmation to Applicant	Referral to Concerned Unit	Referral to Concerned Unit	Transmission of Unit	Total Day	Date of Record-Response Letter Duration (Day)
Date								
Day								

Annex 10 Subcontractor Grievance/Complaint Record Form

Acacia Mining Grievance/Complaint Record Form (Subcontractor)

Applicant:	Complaint Record No:
Agency/Institution:	

Priority Degree:

Date of Record:	Date of Application:
------------------------	-----------------------------

Contact Information of the Applicant		
Name-Surname:	Tel:	Mobile:
Agency/Company:	Address:	E-mail:

Means of Delivery:			
Grievance box	E-mail	Petition (to Subcontractor)	Web page
Petition (3 rd agency/institution)	Telephone	Other	

Type of Complaint	Individual	Collective (number of people and names)
-------------------	------------	---

Subject of the Complaint (Please provide details in the below). Event, date, time, venue, etc.

(Please deliver the form to the Human Resources Expert after you fill the above-mentioned information.)

Summary of Process:				
	Delivery of Complaint	Record of Complaint	Transmission to HR Expert	
Date				
Day	/			

Annex 11. Contact Information of Hanönü Village Associations

Name of the Association	Venue	Telephone	Email	Address	Web site
Ankara- Social Solidarity Association for Hanönü and Its Villages	Ankara	0312 365 3632	hanonu.der@hotmail.com	Dereboyu Caddesi 453 Sokak No : 2/23 Akdere, Mamak -Ankara	http://www.hanonu.com.tr/
Social Solidarity Association of Kastamonu/Hanönü Yeni Boyundurcak Village		0366 212 23 73			<a href="http://www.kastamonu
hanonudernegi.com/">http://www.kastamonu hanonudernegi.com/
Association of Hanönü and Its Villages	Istanbul	0216 464 38 40		Atatürk Cad. Candaslı Sok. Hac.B. İş Mer. No:14 KüçükB.-Kadıköy/İST.	
Association of Kastamon/ Hanönü/ Gökçeagaç Village	Istanbul			Cumhuriyet mah. Karlıdere cad. Harbiye sok. No:2/C Üsküdar İstanbul	http://www.gok-der.org/
Kastamonu Hanönü Solidarity and Improvement Association of Yeni Boyundurcak Village	Istanbul	0216 470 7037	yeni_boyundurcak @hotmail.com	Esatpaşa/İstanbul	<a href="http://kastamonu.yeniboyun
durcak.koyu.com.tr/">http://kastamonu.yeniboyun durcak.koyu.com.tr/
Social Solidarity Association of Kastamonu/Hanönü Hocavakıf Village	Istanbul	0212 557 6685	info@hanonu.net	Bahçelievler / İstanbul	<a href="http://hanonu.net/sayfa-
anasayfa">http://hanonu.net/sayfa- anasayfa
Social Solidarity and Improvement Association of Kastamonu Hanönü Bölük yazı Village	Istanbul			Mehmet Akif Ersoy mah. Gülyamaç Cad. No:10 Çekmeköy/Ümraniye İSTANBUL	www.bolukyazikoyu.com
Environmental Protection and Improvement Association of Kastamonu/Hanönü District	Istanbul	0216 3167737	hanonu_yenice_37 @mynet.com	İstiklal Mah. Anafartlar cad. No:11 Ümraniye	www.hanonuyenice.tr.gg

Annex 12. Organization Charts of Acacia Mining

