Updated: 20.07.2018

## European Bank for Reconstruction and Development Project Complaint Mechanism

Request number: 2017/02 Project name: GEORGIA - Jvari-Khorga Interconnection Project number: 45181 Country: Georgia

Step	Date	Remarks
1. Complaint received by the PCM Officer.	21 April 2017	Complaint is received by email.
2. Complaint is registered according to PCM RPs 11-13. Relevant parties are informed.	8 May 2017	
3. PCM Expert Neil Popovic is appointed as Eligibility Assessment Expert for the Complaint. His assignment will start upon receipt of Management Response to the Complaint.	8 May 2017	
4. Extension of Eligibility Assessment Expert's assignment to 31 August 2017.	2 August 2017	
5. PCM Expert Owen McIntyre is appointed as Compliance Review Expert for the Complaint. His assignment will start from 28 August 2017.	14 August 2017	
6. Eligibility Assessment Report is sent to the relevant parties, the President and the Board of Directors pursuant to PCM RP 33.	24 August 2017	
7. PCM Expert Owen McIntyre is assigned as Compliance Review Expert for the Complaint.	28 August 2017	
8. Eligibility Assessment Report is publicly released and posted on the PCM website pursuant to PCM RP 33 (a).	31 August 2017	
9. Extension of Compliance Review Expert's assignment to	17 November 2017	

31 January 2018.		
10. Draft Compliance Review report is being consulted with parties.	7 February 2018	
11. Draft Compliance Review report is sent to Bank Management for the development of an Action Plan.	1 May 2018	
12. Draft Compliance Review report and Management Action Plan are sent to the Complainant for comments.	15 June 2018	
13. Compliance Review Report and Management Action Plan (MAP) are publicly released and posted on the PCM website pursuant to PCM RP 46.	20 July 2018	