

Updated: 2 January 2014

European Bank for Reconstruction and Development
Project Complaint Mechanism

Request number: 2012/01
Project name: Paravani HPP
Project number: 38940
Country: Georgia

Step	Date	Remarks
1. The complaint is received by the PCM Officer	22 December 2011	
2. Complaint is registered according to PCM, RP10. Relevant parties are informed.	4 January 2012	
3. PCM Expert Susan Wildau is appointed as Eligibility Assessment Expert for the Complaint.	13 January 2012	
4. The deadline for the Eligibility Assessment Report is extended.	30 March 2012	
5. Draft Eligibility Assessment Report is sent to relevant parties for comments.	9 August 2012	
6. Eligibility Assessment Report is sent to all relevant parties, including the President and the Board of Directors pursuant PCM RP 29.	15 October 2012	
7. According to the PCM RP 50, the Board of Directors approved, based on the recommendation of the President, the <i>ad hoc</i> appointment of Mr Glen Armstrong as a Compliance Review Expert for the Complaint.	23 October 2012	
8. Eligibility Assessment Report is publicly released and posted on the PCM website pursuant PCM RP 29(a).	24 October 2012	
9. Draft Compliance Review report is sent to Bank Management for the development of an Action Plan.	13 June 2013	

10. Draft Compliance Review report and Management Action Plan are sent to the complainant for comments.	1 August 2013	
11. Compliance Review Report, Management Action Plan, and Complainant Comments are publicly released and posted on the PCM website pursuant PCM RP 43.	2 January 2014	