Updated: 1 September 2008

## European Bank for Reconstruction and Development Independent Recourse Mechanism

Request number: 2007/02

Project name: BTC Pipeline (Georgia - Atskuri)

Project number: 18806

Country: Georgia Nature of complaint: Damage to plots, dwellings and plants

| Step  | Date            | Remarks                       |
|---|-----------------|-------------------------------|
| Receipt of complaint                          | 6 July 2007     | Reception by email after      |
|   | 0 00y =00.      | c.o.b.                        |
|   |                 |                               |
|   |                 | Translation of complaint from |
|   |                 | Georgian to English finalised |
|   |                 | on 12 July 2007               |
| 2. Notification of registration under         | 18 July 2007    | Notification sent both in     |
| IRM RP 17 sent to the Affected                |                 | Georgian and English          |
| Group   |                 |                               |
| 3. Eligibility Assessor appointed             | 1 August 2007   | Owen McIntyre                 |
| 4. Preparation of the Eligibility             | 6 September     |                               |
| Assessment Report and its                     | 2007            |                               |
| submission to the Board of                    |                 |                               |
| Directors have been delayed,                  |                 |                               |
| pursuant to IRM, RP 14                        |                 |                               |
| 5. Notification of time extension             | 7 September     |                               |
| sent to the Affected Group and                | 2007            |                               |
| Relevant Parties pursuant to IRM,             |                 |                               |
| RP 14   |                 |                               |
| 6. Eligibility Assessment Report              | 9 November      |                               |
| submitted by the Eligibility                  | 2007            |                               |
| Assessors to the President for                |                 |                               |
| transmittal to the Board (RP30)               | 00 November     |                               |
| 7. Board decides to approve the               | 23 November     |                               |
| recommendation of the Eligibility             | 2007            |                               |
| Assessors (RP31) that the                     |                 |                               |
| Complaint is eligible but not                 |                 |                               |
| warranting a Compliance Review (RP27 (b)(ii)) |                 |                               |
| 8. Eligibility Assessment Report              | 4 December      |                               |
| sent to the Authorised                        | 2007            |                               |
| Representatives of the Affected               | 2007            |                               |
| Group and the Relevant Party                  |                 |                               |
| together with notification of the             |                 |                               |
| Board's decision under RP 31 and of           |                 |                               |
| extension of delay to submit                  |                 |                               |
| Problem-solving Initiative Report             |                 |                               |
| (RP 14)                                       |                 |                               |
| 9. Problem-solving Initiative ("PSI")         | 18 January 2008 | Recommendation of Chief       |
| Report submitted to the President             |                 | Compliance Officer that a PSI |
| for consideration and decision                |                 | be undertaken and that        |

| (PR45)   |                 | Graham Cleverly be appointed as Facilitator |
|--|-----------------|---|
| 10. President approves Problemsolving Initiative Report and decides to accept the recommendation of the Chief Compliance Officer to conduct a PSI. | 23 January 2008 |   |
| 11. Parties notified of President's decision and undertaking of PSI.   | 29 January 2008 |   |
| 12. Submission of Problem-solving<br>Completion Report to President<br>(RP48)  | 12 August 2008  |   |
| 13. Circulation of Problem-solving<br>Completion Report to the Board of<br>Directors for information (RP48(b))                                     | 26 August 2008  |   |