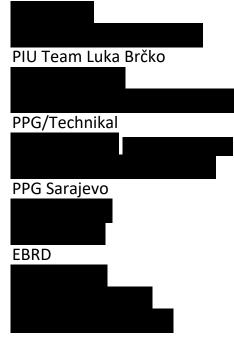
23 May 2023 – via email

JP "Luka Brčko" doo Brčko (Public Company Port Brčko)



EBRD-IPAM

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Victoria Marquez-Mees, Chief Accountability Officer Independent Project Accountability Mechanism European Bank for Reconstruction and Development Five Bank Street, London, E14 4BG, UK

Complaint

As an interested party and in relation to the project of the revitalization of Brčko Port, which includes, among other things, the construction of a railway line. Having in mind that it passes by my family home where, among other, my brother lives and for whom the noise from the construction works is a problem, as well as the noise in the future due to passing trains.

In this regard, as an interested party, I have contacted the investors for several times, the PIU team and others, but unfortunately there was no response, and that is why I am addressing this complaint to the Bank asking you to undertake activities within your jurisdiction.

I would like to remind you that I contacted - JP Luka Brčko (Public Company Brčko Port) on August 30, 2022, document no. 1651-22.

Then, since I did not receive an answer, I contacted them again on March 2, 2023, document no. 397-23, and again I did not receive an answer.

The works are well underway and pose an increasing danger to my brother's health, who is bothered by the enormous noise from the current works and will be in the future as the trains will pass right by the house.

I am asking you, the Bank and the IPAM Mechanism, to help protect my rights. I do believe that this project is very important for my local community, however, it also represents a problem for us, and that is why I asked that the project designer, consultants, supervision, investors take actions within their competences and enable us to continue living in our family house without hindrance, noting that a person also lives there.

We have already contacted the JP Luka Brčko and the PIU team asking them to install the noise screens, but unfortunately there was no answer.

Also, I tried several times to contact the consultants and supervisor to help me find a solution, but they are never in the office, while there are mostly only company employees working in the field and they cannot solve this problem for us without supervisors and consultants as well as the consent of the investor.

I sincerly hope that all of you will quickly take actions in line with your competencies and I am available via email: or and mob ile phone:

Requester: Samir Muranjković